



SG Digital

Starter Kit on Singpass app



singpass

DID YOU KNOW?

As your trusted digital identity, the Singpass app lets you easily prove your identity when accessing services online and in person, and keep your important information on hand.

STEP 1 Download the Singpass app on your smartphone

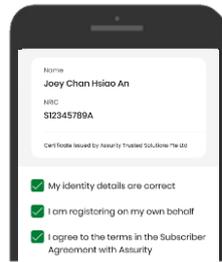
Go to the **Apple App Store** , **Google Play Store**  or **HUAWEI AppGallery**  to download the Singpass app. Check that the app developer is Government Technology Agency.

1. For iOS users, tap on 'Get' to download the app.
2. For Android and Huawei users, tap on 'Install' to download the app.

STEP 2 Complete a one-time setup

During setup, you will need:

1. Internet connection
2. Singpass ID and password
3. If applicable, your existing 2FA (e.g. SMS One-Time Password).



3. **Check your details** on your Authentication Certificate.



4. **Set up passcode** and/or enable fingerprint / face authentication.



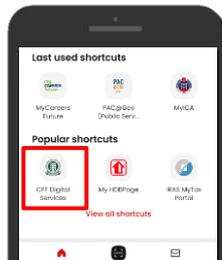
5. **Read the instructions** on how to log in to services.

STEP 3 Use the Singpass app to access services

Log in to digital services using Login Shortcuts



6. **Scroll down to the login shortcuts** after launching the Singpass app.



7. **Tap on the digital service** that you want to access.
Tap on "View all shortcuts" to see the full list of shortcuts
Your last used shortcuts are displayed for easy access!



8. **Verify your identity** using fingerprint, face or passcode.



9. **You've logged in to the service on your mobile browser!** Remember to log out of the digital service after transacting.

Prove identity over counters



Present your Digital IC in the Singpass app at government counters for in-person agency services.

Call Singpass helpdesk at +65 6335 3533 if you require assistance

Cyber security tips

- Do not disclose your login details to others as it can lead to unauthorised access to your accounts and personal information
- Only register your own fingerprint and facial data on your smartphone
- Always log out of the digital service when you have completed your transaction.