

# Community Paying it Forward

Organised by



**CPF**  
Community Paying it Forward

In Support of

**SG TOGETHER**

# About Community Paying it Forward

CPF Board is involving individuals to share CPF benefits with members to support their retirement planning.

Through a **C**ommunity **P**aying it **F**orward movement, individuals can learn about CPF through bite-sized info via the CPF Volunteering (CPFV) mobile app. Further, they can do good by helping others within their social circles to improve their understanding of CPF schemes and make informed decisions on the use of their CPF savings.

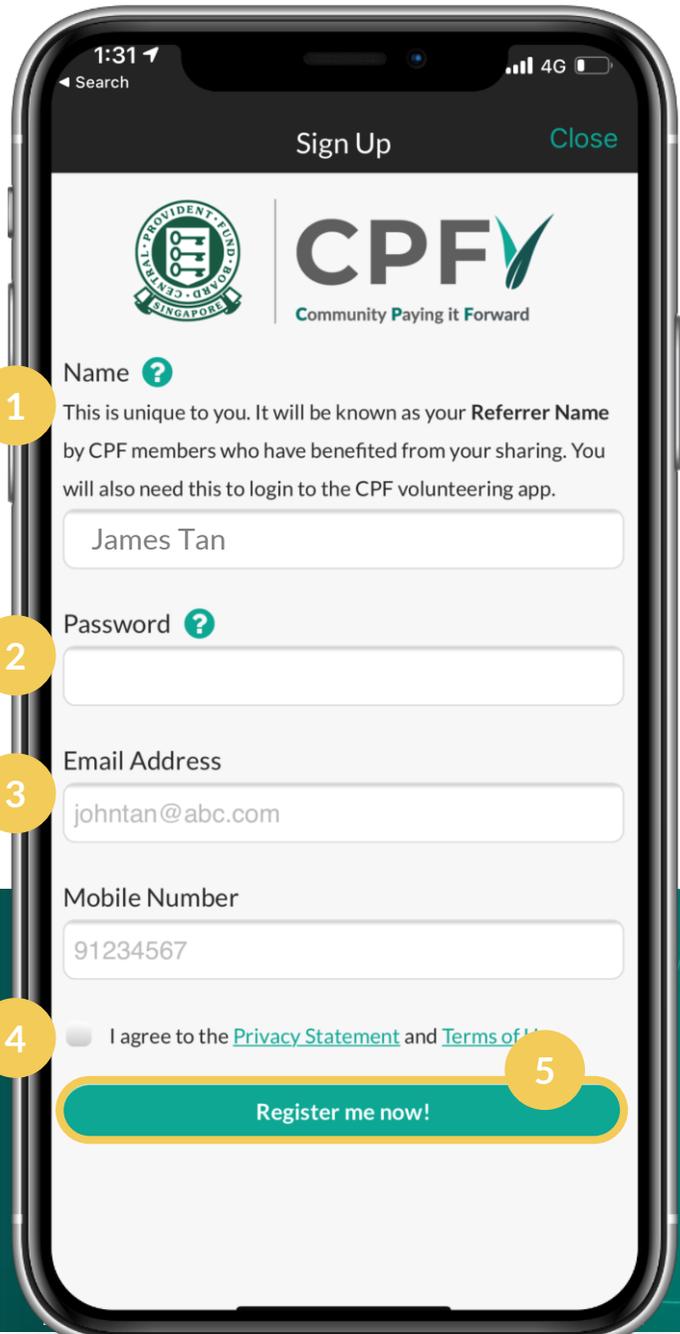
Read our step-by-step guide to signing up and using the CPFV mobile app.



# CPFV mobile app guide

To get started, please download CPFV app from Apple iOS or Google Play Store.





## Sign up as a volunteer via the CPFV mobile app

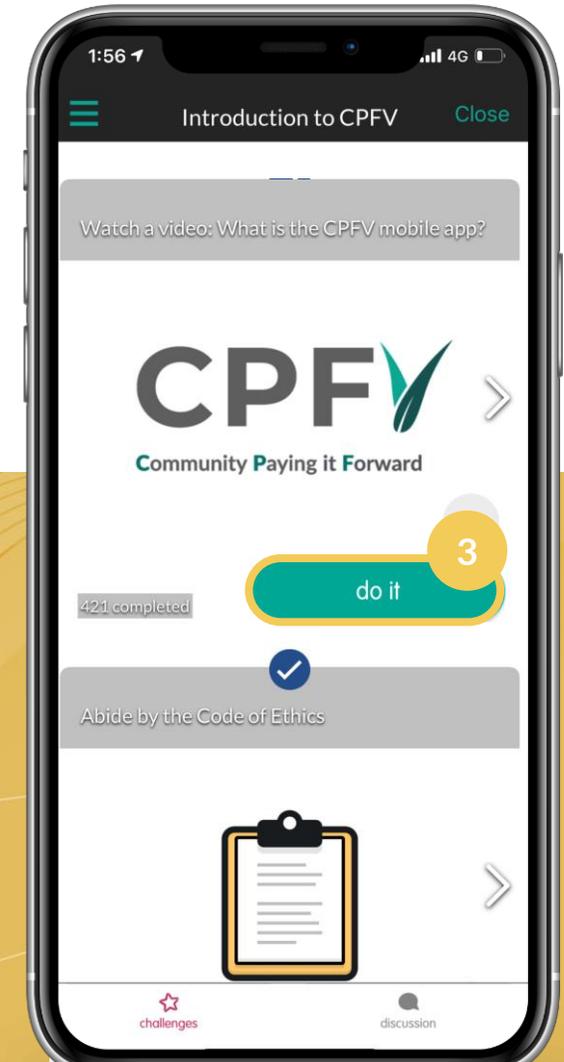
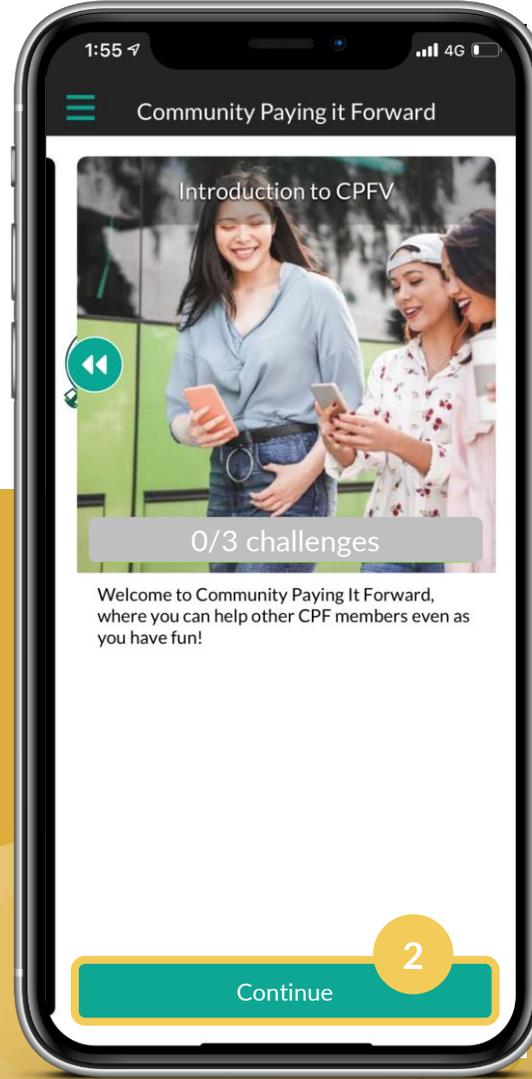
1. Choose a **Referrer Name** that is easy for CPF members to remember (6 and 22 characters). It is **space-sensitive** but **not case-sensitive** and cannot be changed once chosen.

✓ James Tan                      ✓ jAMES TaN  
✓ james tan                        ✗ JamesTan

2. Set a **password** with 8 or more characters and at least one upper-case letter, one lower-case letter, one number.
3. Fill in your **Email Address** & **Mobile Number**. Please use the same contact details in CPF Board's records.
4. Check the box to acknowledge the Privacy Statement and Terms of Use.
5. Tap "**Register Me Now**" to sign up.

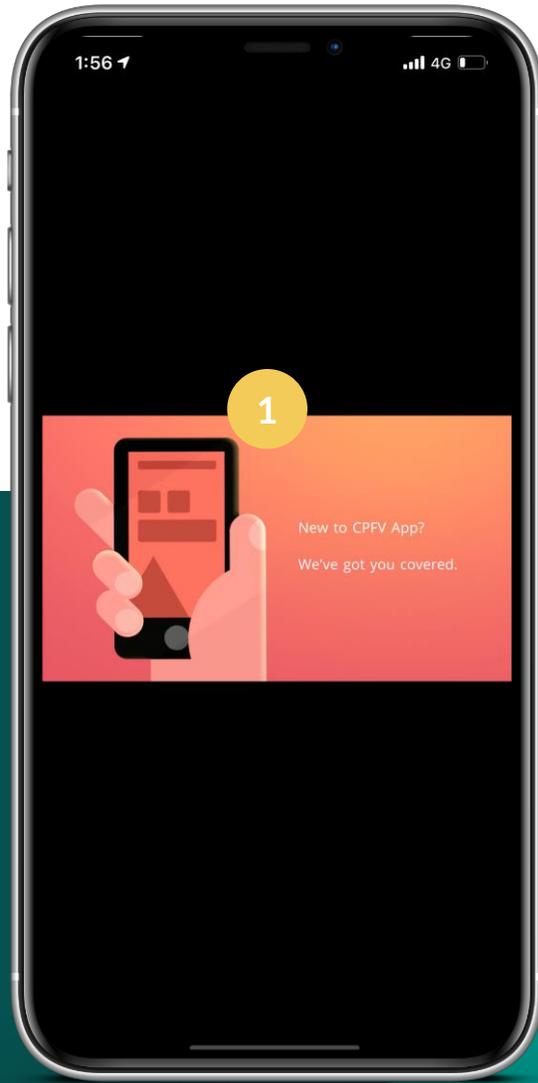
# Get started by completing “Introduction to CPFV”

1. Upon login, **swipe right** to access the challenge themes.
2. At the “Introduction to CPFV” topic, tap “Continue”.
3. To attempt a challenge, scroll down to a card and tap “Do it”.

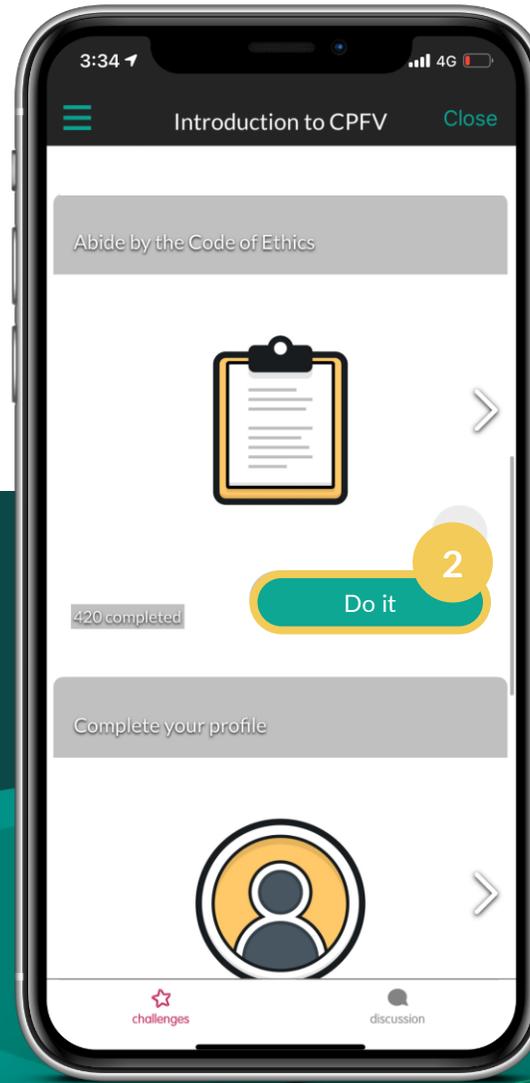


# Complete “Introduction to CPFV” to unlock other topics

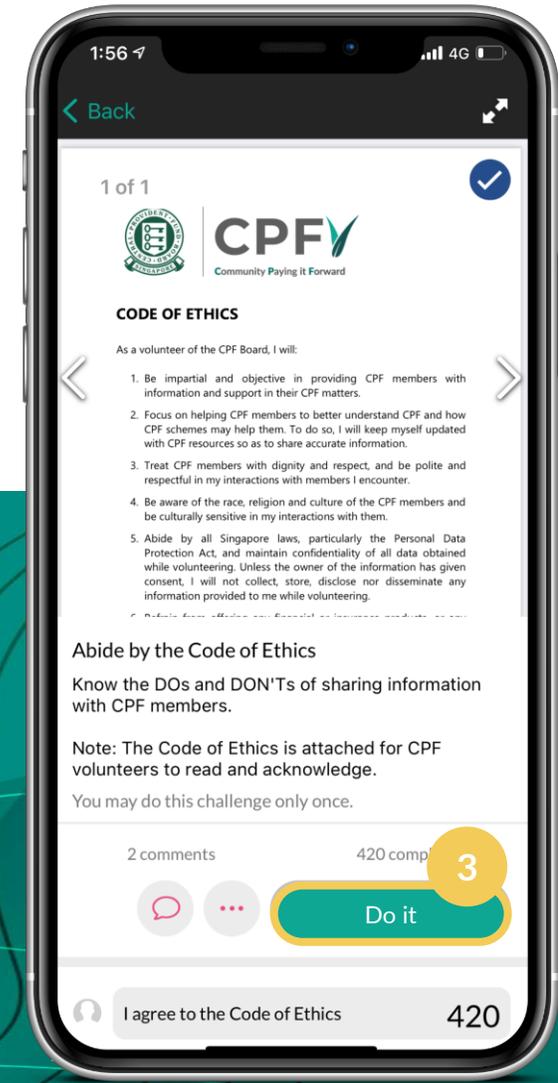
1. Watch the **onboarding video** to complete the challenge



2. Attempt the **Code of Ethics** challenge and tap “Do it”



3. Read the info and tap “Do it” to complete challenge.

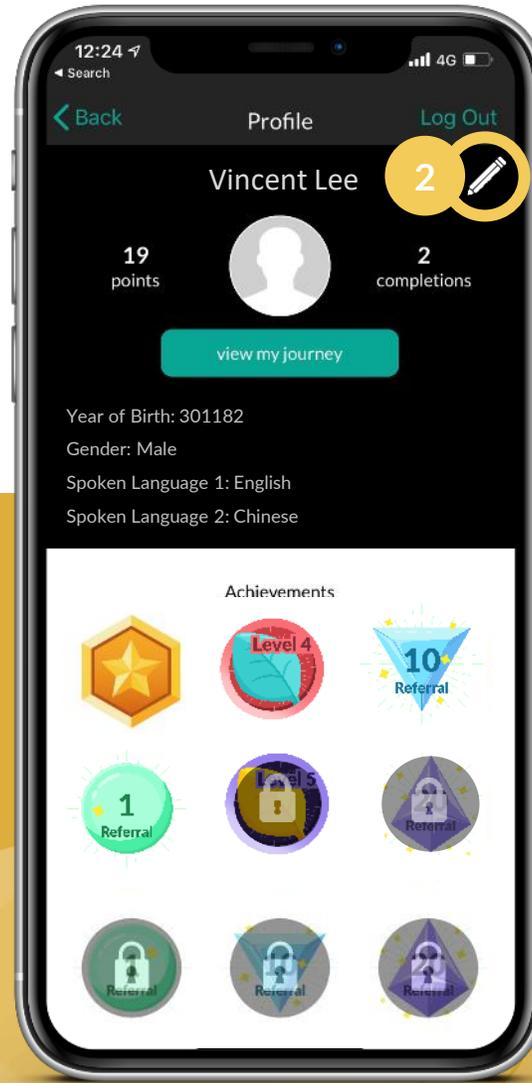


# Update your profile

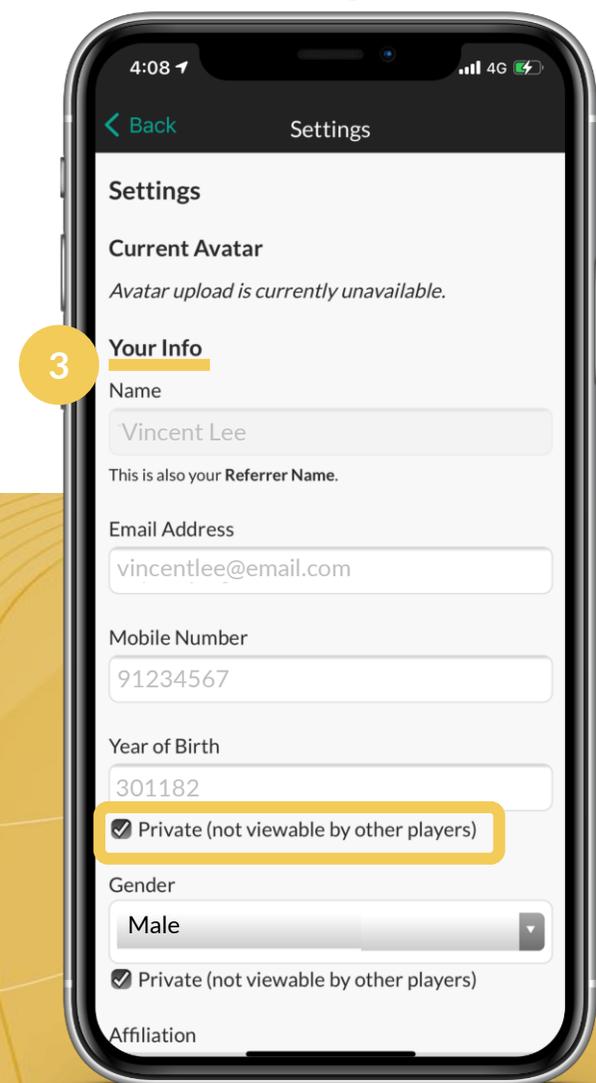
1. Tap the **profile icon** on the homepage.



2. Update your profile details via the **pencil icon** on the top right corner.

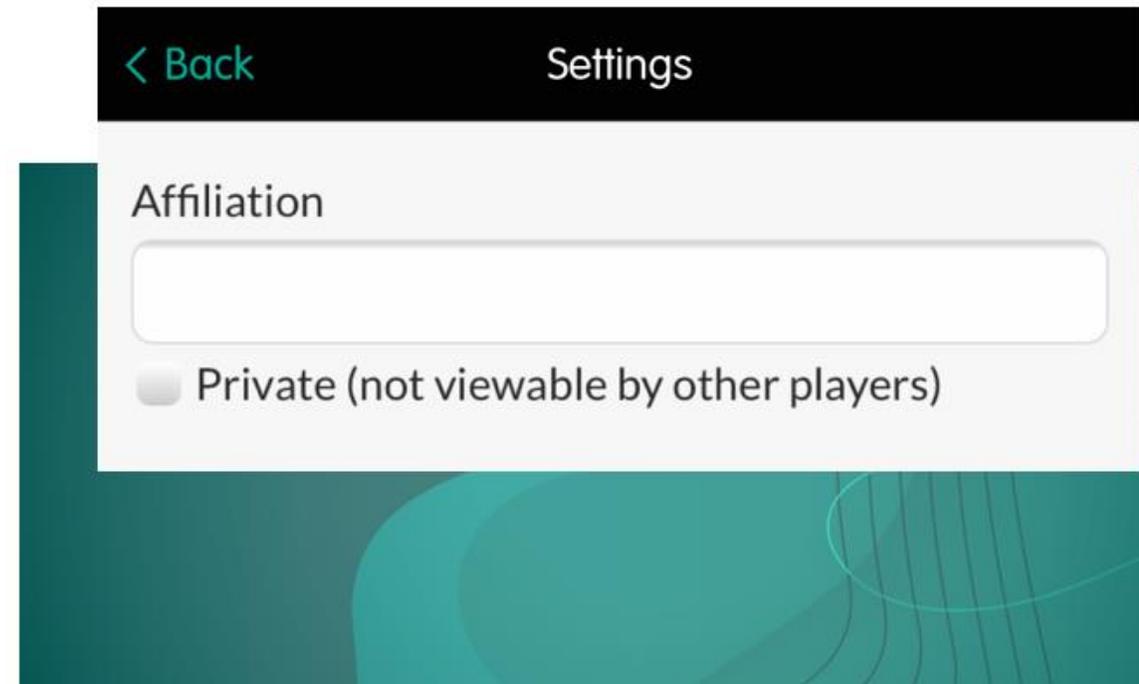


3. Update your organisation under Affiliation. You can hide your personal data by **checking private**.



# Tips on updating your **Profile**

Under **Affiliation** in the Profile Settings, you can key in the organisation that you work for, voluntary welfare organisations, financial institutions or community groups. E.g. If you are from the National Trades Union Congress (NTUC), you can key in NTUC. If you are a grassroots volunteer, you can key in the constituency that you are in. Check on “Private (not viewable by other players)” if you wish to hide personal info.

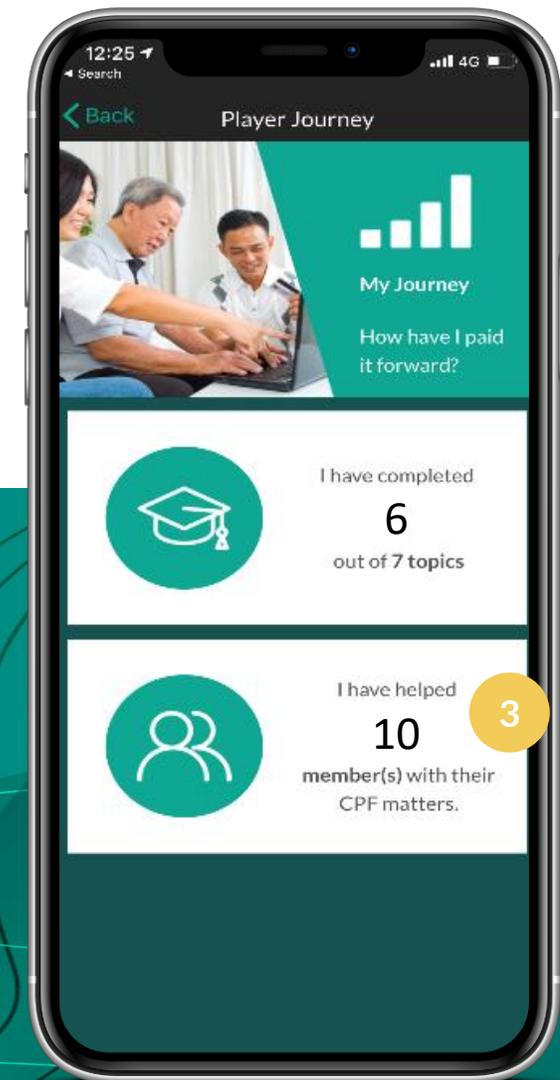
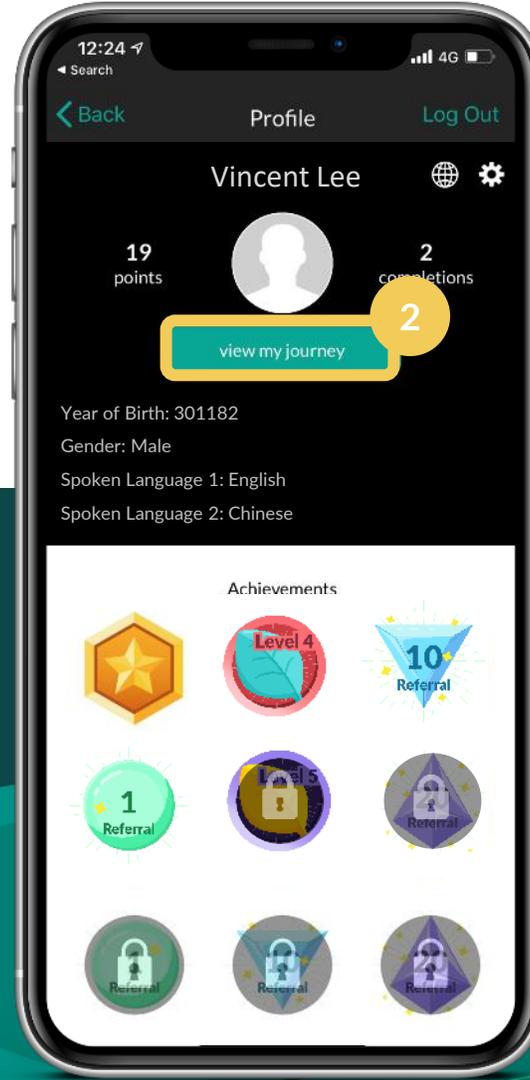


# View **My Journey** to gauge the impact you created

1. Tap the **profile icon** on the homepage.

2. Tap on “**View my journey**” to view the impact you created.

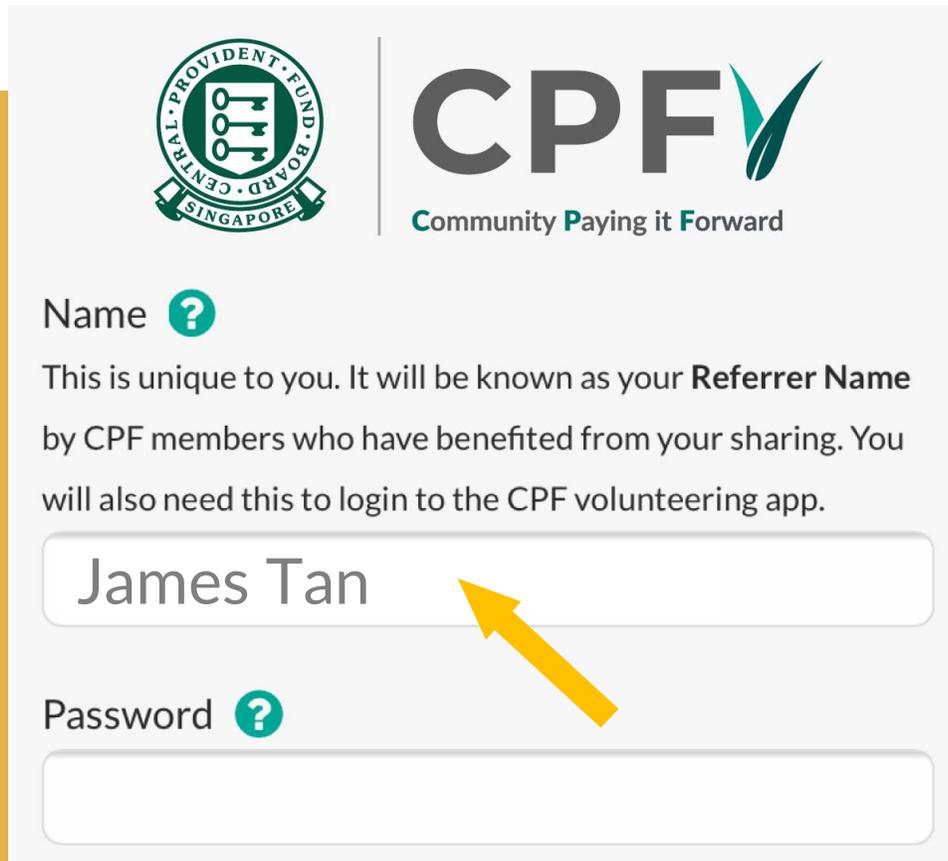
3. View your learning topics and number of member(s) helped through referrals



# How do I make a successful referral?

When you share CPF knowledge with others, simply ask them to **indicate your CPFV registered name, email address or mobile number** in their CPF applications.

1. When you register a name in CPFV...



The image shows the CPFV registration form. At the top left is the CPFV logo, which includes the Central Provident Fund Board Singapore emblem and the text 'CPFV Community Paying it Forward'. Below the logo, there is a 'Name' field with a question mark icon. A text block explains that the name is unique and will be known as the 'Referrer Name' to other CPF members. The 'Name' field contains the text 'James Tan', with a yellow arrow pointing to it from the right. Below the name field is a 'Password' field, also with a question mark icon, which is currently empty.

2. When member submits a CPF application...

## How did you learn of this service?

Select at least one option

CPF Board's publicity and outreach efforts

Someone shared this with me

None of the above

Please provide the referrer's detail so we can thank the person for the impact he/she has made to our volunteering movement ⓘ

Name ← **Referrer Name**

Email

Mobile number

# CPF online services with the **Referrer Name** field



**Make Cash Top-ups  
or CPF Transfers**

[cpf.gov.sg/rstuform](https://cpf.gov.sg/rstuform)



**Start Retirement  
Sum Scheme (RSS)  
Payouts**

[cpf.gov.sg/RSSPayoutForm](https://cpf.gov.sg/RSSPayoutForm)



**Make Voluntary  
Housing Refunds or  
Apply for CPF LIFE**

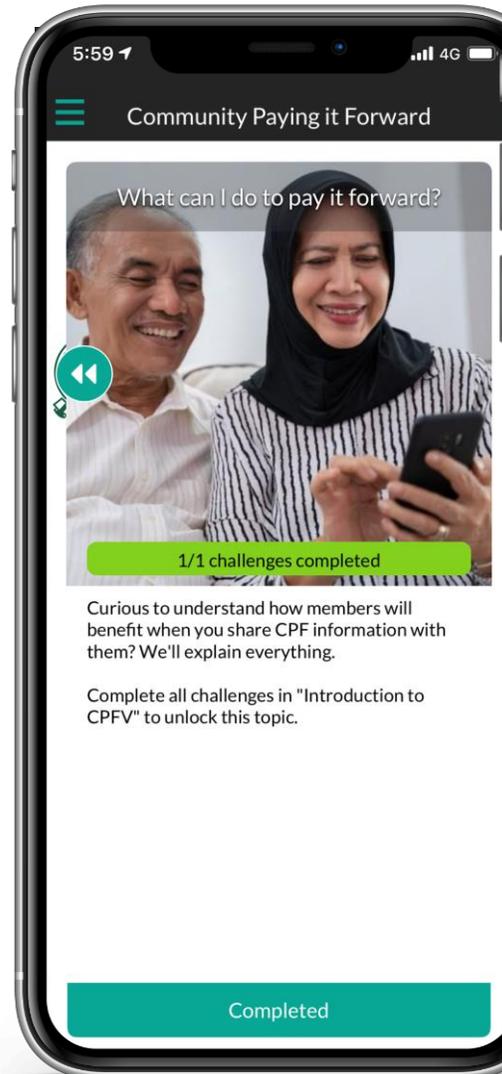
[cpf.gov.sg/MyRequests](https://cpf.gov.sg/MyRequests)  
[cpf.gov.sg/CPFLIFEApp](https://cpf.gov.sg/CPFLIFEApp)



**Make an Online  
CPF Nomination**

[cpf.gov.sg/makeCPFNom](https://cpf.gov.sg/makeCPFNom)

Learn, have fun and  
**pay it forward**  
with CPF



Earn **experience points** and **unlock achievements** via a gamified journey