SG Digital

Starter Kit on Singpass app

DID YOU KNOW?

Singpass App lets you prove your identity using fingerprint, face or passcode when accessing services, and keep your important information on hand. You can also enjoy faster SafeEntry check-ins individually or as a group using the app!

STEP 1   Download the Singpass app on your smartphone

Go to the **Apple App Store** or **Google Play Store** to download the Singpass app and launch the application. Check that the app developer is **Government Technology Agency**.

1. For iOS users, tap on '**Get**' to download the app.

2. For Android users, tap on '**Install**' to download the app.

STEP 2   Complete a one-time setup

During set-up, you will need:

1. Internet connection

2. Singpass ID and password

3. If applicable, your existing 2FA (SMS or OneKey token)
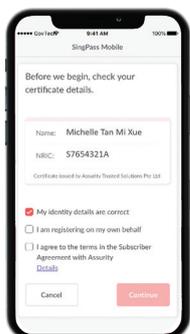
3. Check your details on your identity certificate.
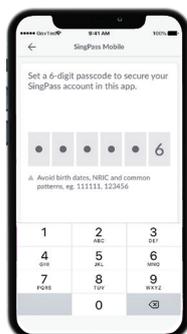
4. Set up passcode and / or enable fingerprint / face authentication.

5. Read the instructions on how to log in to services.

## STEP 3   Use Singpass app to access services or register at selected polyclinics

6. Tap on '**Scan**'

7. Scan Singpass QR code on the login page / at the counter.

8. Verify your identity using fingerprint, face or passcode.
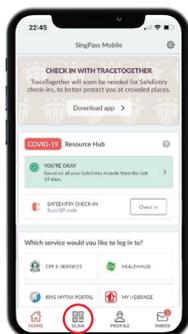
Access government services (e.g. CPF, IRAS, HDB)
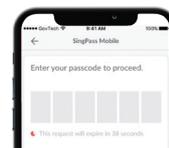
8. Confirm to providing your information.

Register at selected polyclinics

Cyber security tips *(Credit: Content provided by GOVTECH Singapore)*

- **Do not** disclose your login details to others as it can lead to unauthorised access to your accounts and personal information.
- **Only** register your own fingerprint and facial data on your smartphone.
- **Always log out** of the digital service when you are done with your transactions.

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