INFOCOMM MEDIA DEVELOPMENT AUTHORITY

Set up & Use Smart Devices

Cellular Network and Wi-Fi Wireless@SGx (Apple iOS)

Scan the QR code below to watch the video on how to connect to cellular network and Wi-Fi:

GO.gov.sg

In support of:

DIGITAL FOR LIFE
PLAY IT FORWARD

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SG :DIGITAL OFFICE

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Introduction

The Digital Skills for Life (DSL) Guide is a series of booklets which comprise of:

- step-by-step instructions and
- quick tips

to help you get online confidently and safely.

It is meant for everyone with or without any digital experience but is interested in finding out more about essential digital skills for daily living.

The essential skills are grouped into 5 competency areas as shown in the diagram.

Learning outcome of Set up & Use Smart Devices competency:

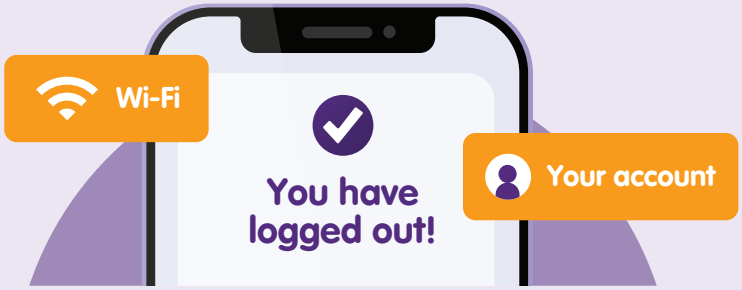
Able to connect to the Internet.

DSL

The following guide is based on common software icons and mobile device settings. Please note that certain features may differ across different mobile devices and models.

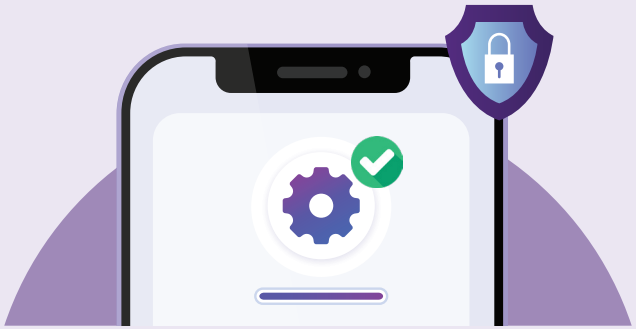
Cyber Security Tips

To stay safe while using Wi-Fi, please keep to the following:

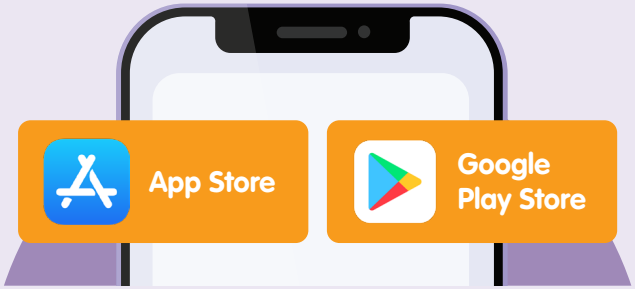


Log out of the Wi-Fi connection or accounts after use.

Beware of "free" Wi-Fi hotspots masquerading as a legitimate source.



Update all apps promptly to protect the mobile devices from known security vulnerabilities.



Download apps from official sources.

Cellular Network and their icons

1 Networks

The different networks from your telco carrier.

3G / 4G / 5G

Cellular network signal strength.

2 Connected to Wi-Fi

Mobile device is connected to the internet over Wi-Fi.

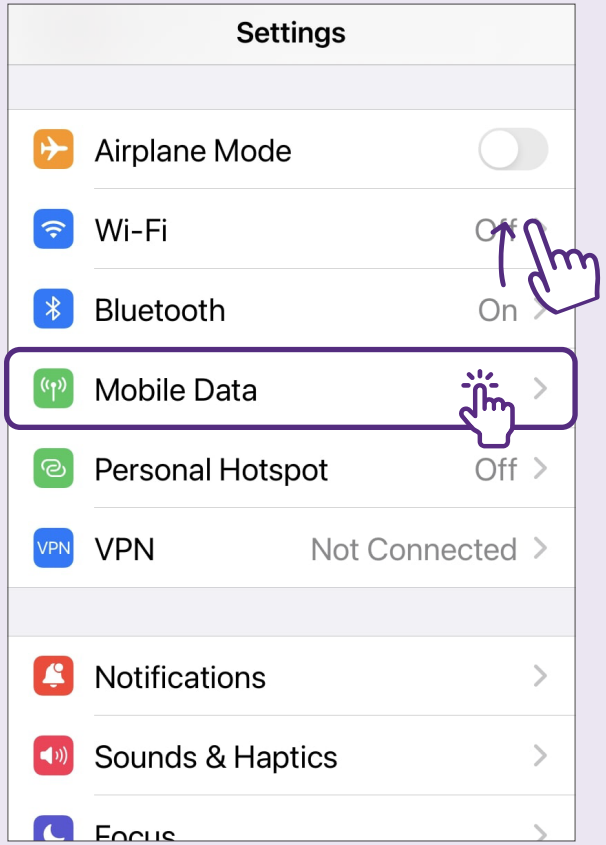
3 Status Bar Location

Connect to and Disconnect from a Cellular Network

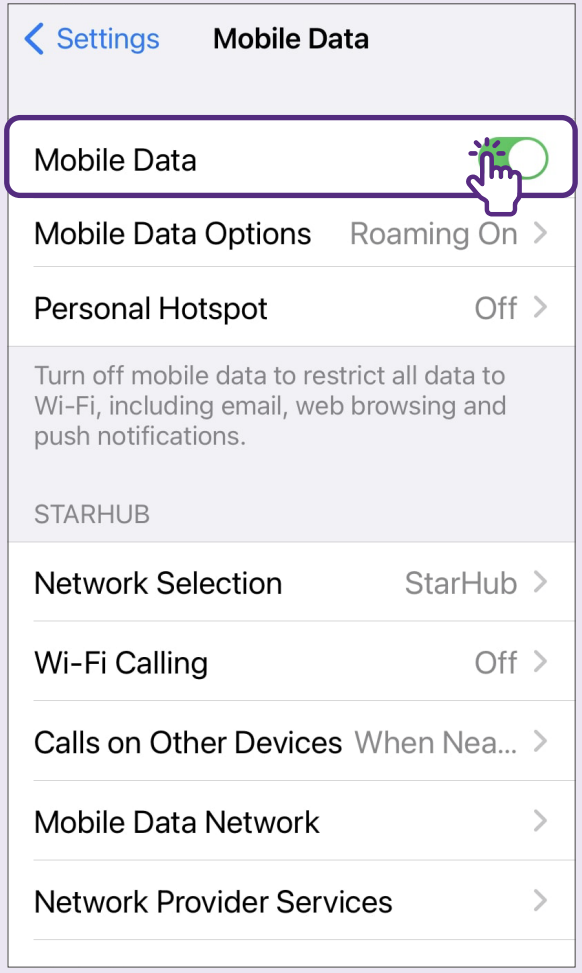
1 Select Settings

Find and tap the "**Settings**" icon.

2 Select Mobile Data



3 Connect to Mobile Data



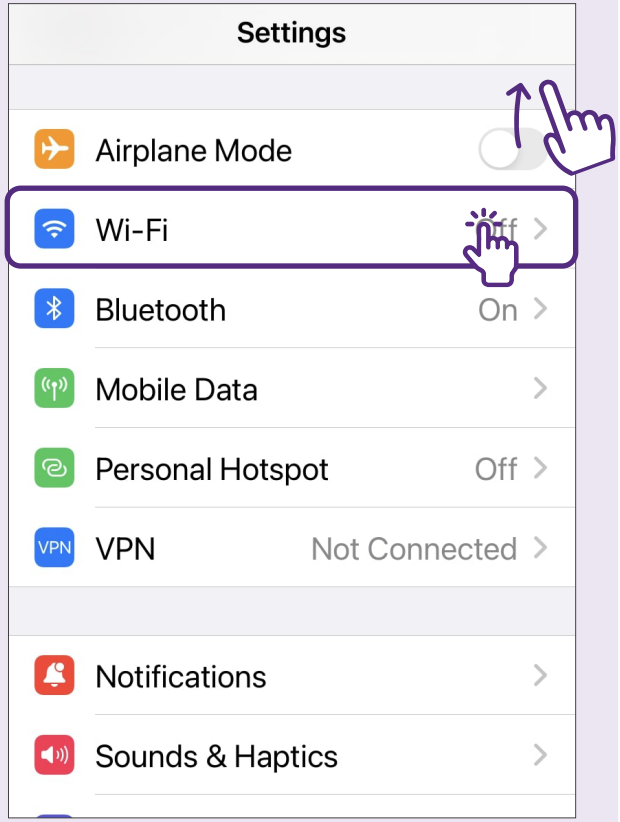
Turn on: Green
Turn off: Grey

Connect to and Disconnect from a Wi-Fi

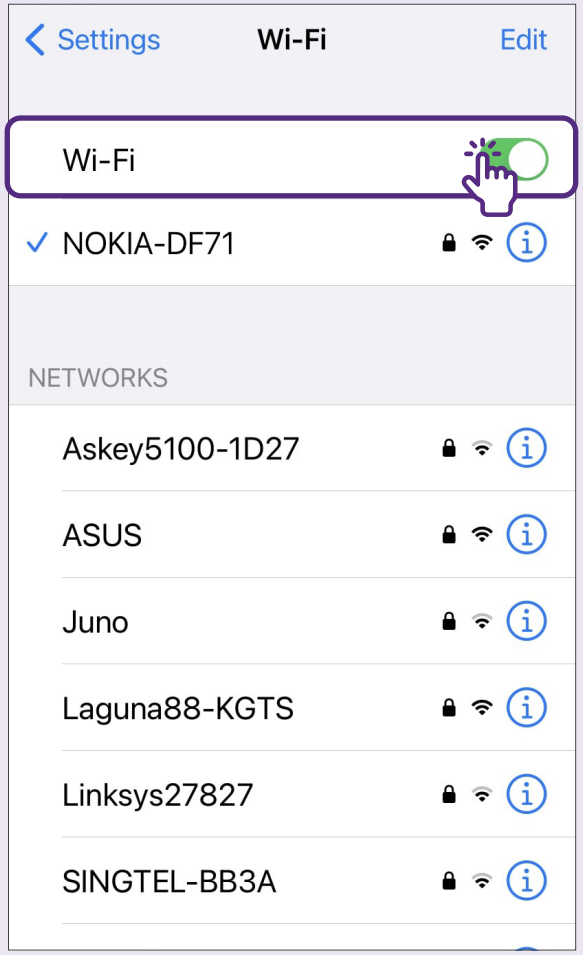
1 Select Settings

Find and tap the "**Settings**" icon.

2 Select Wi-Fi

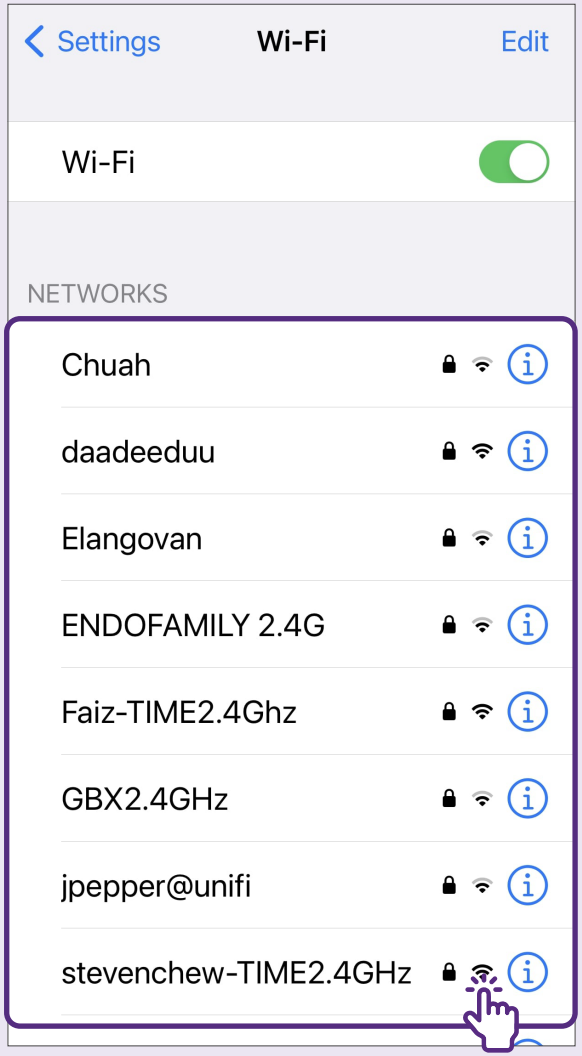


3 Connect to Wi-Fi

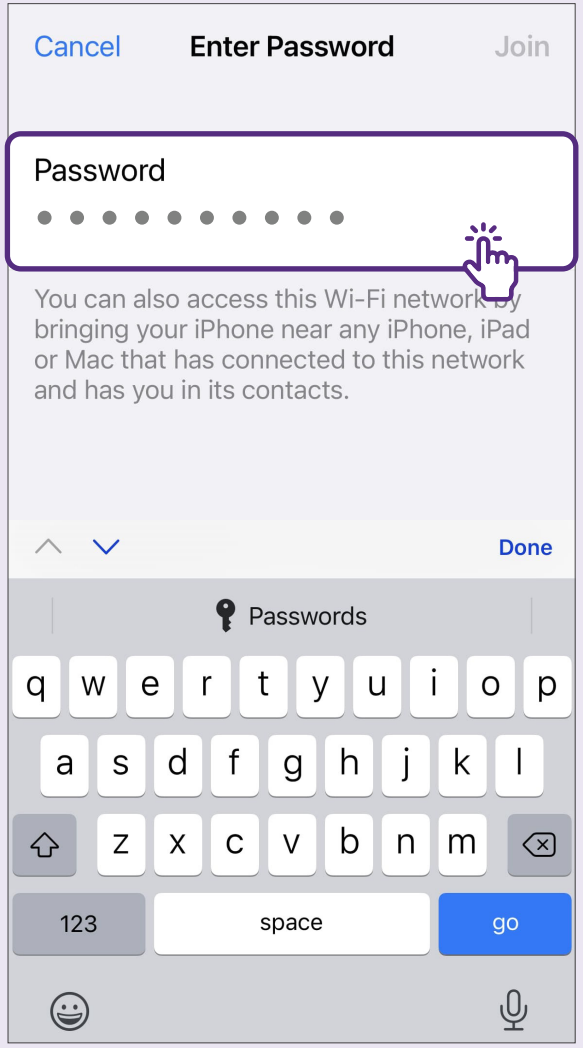


Turn on: Green
Turn off: Grey

4 Choose Wi-Fi Network

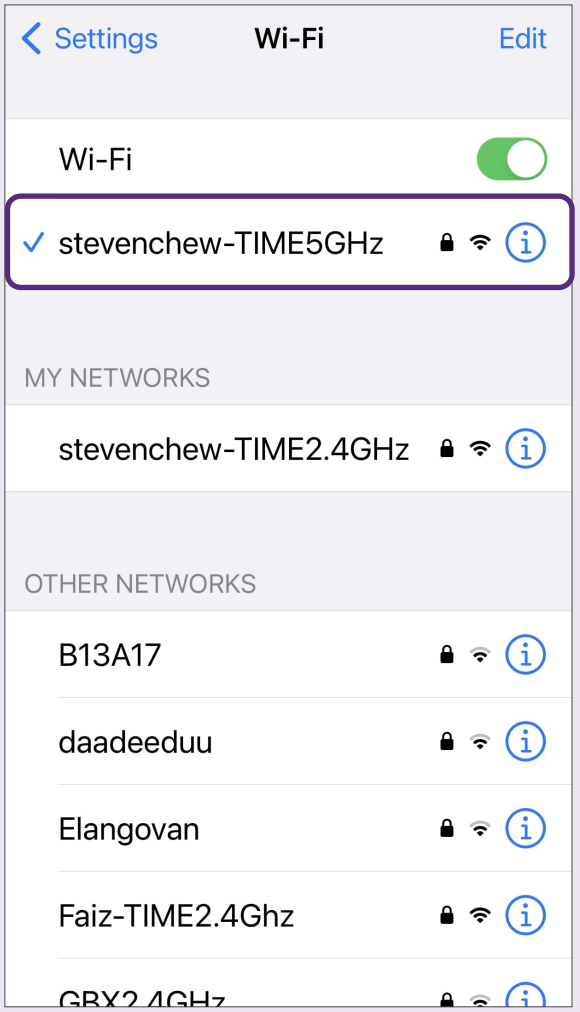


5 Enter Wi-Fi Password



6 Join Wi-Fi Network

7 Successfully Connected to Wi-Fi

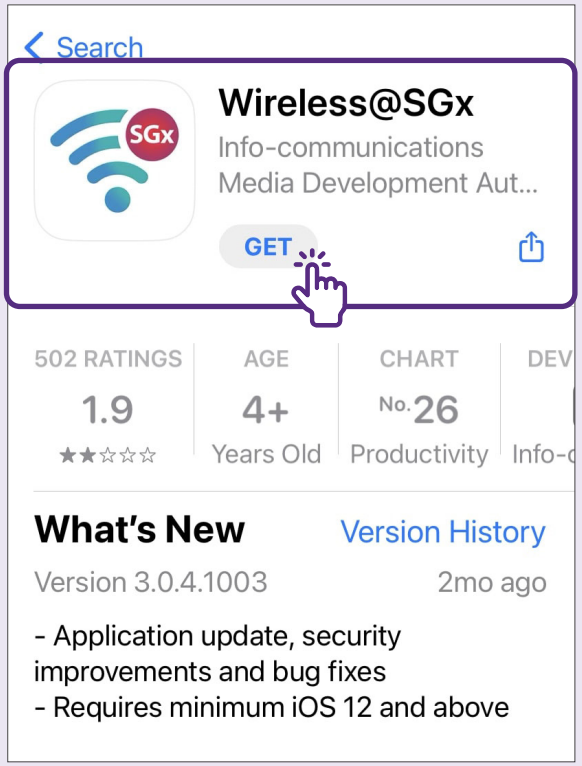


Set-up Wireless@SGx Account with Cellular Network

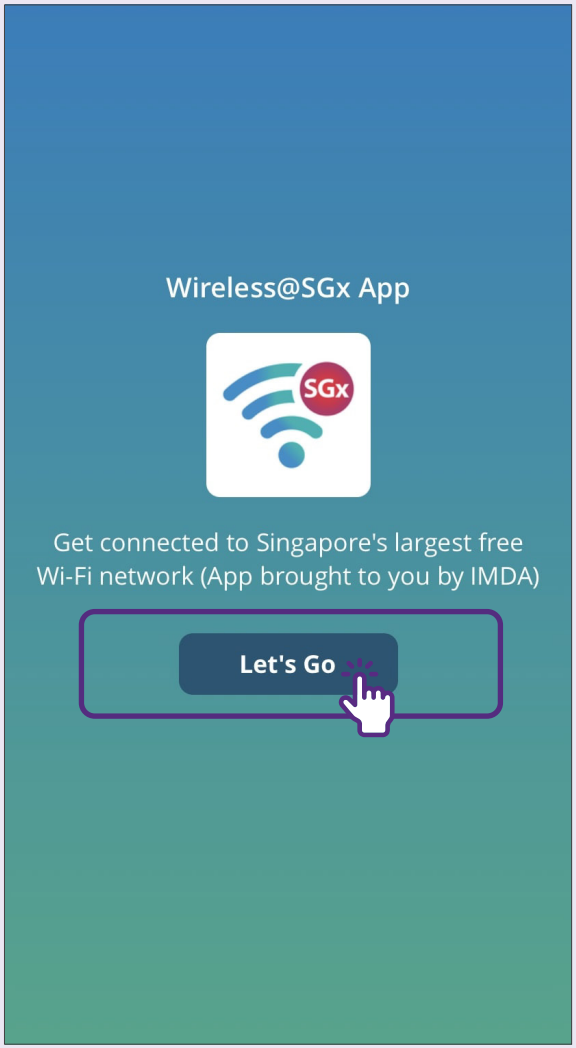
1 Select Apple App Store

Find and tap "**Apple App Store**" on your mobile device.

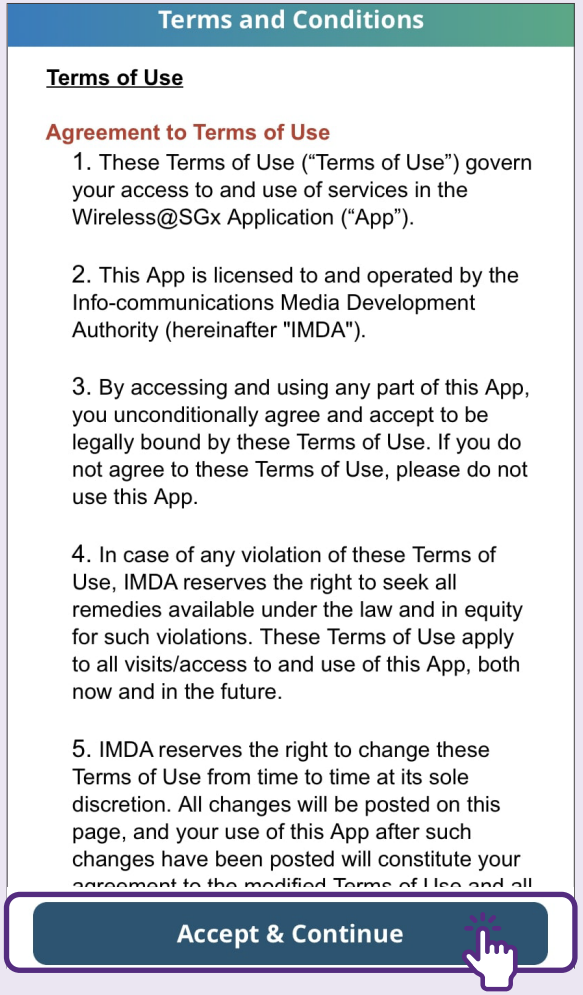
2 Search and Install



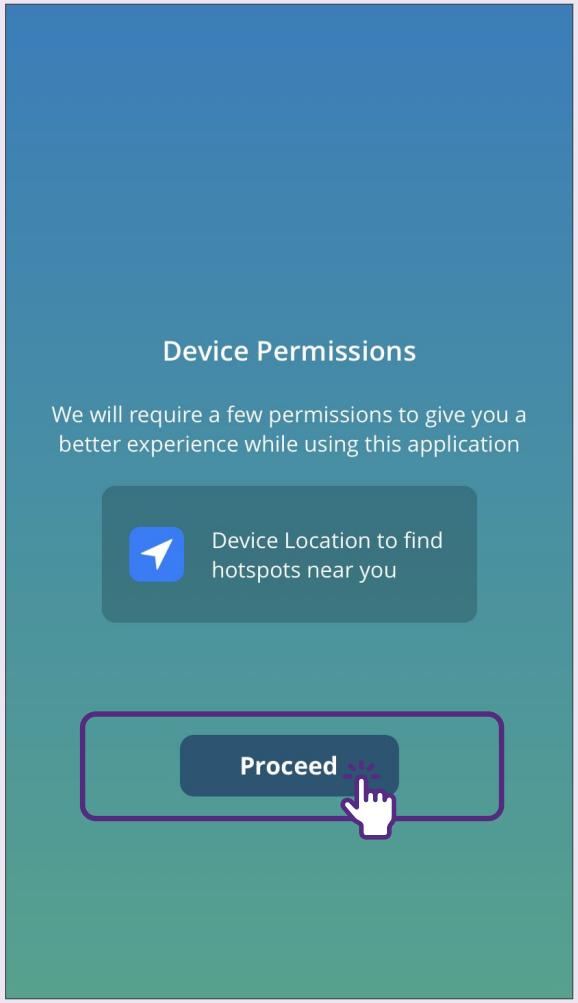
3 Set Up Wireless@SGx



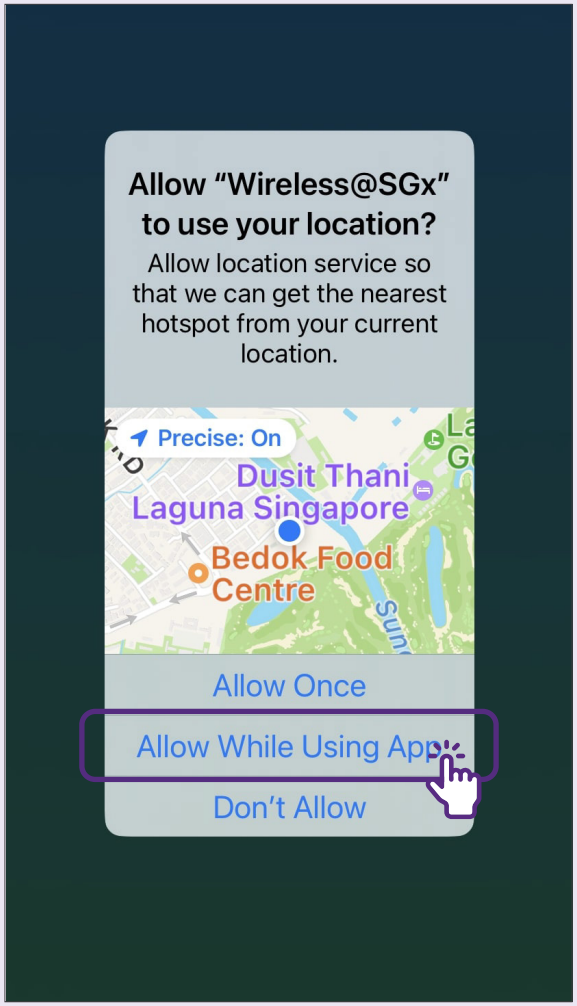
4 Read the Terms and Conditions and Privacy Policy



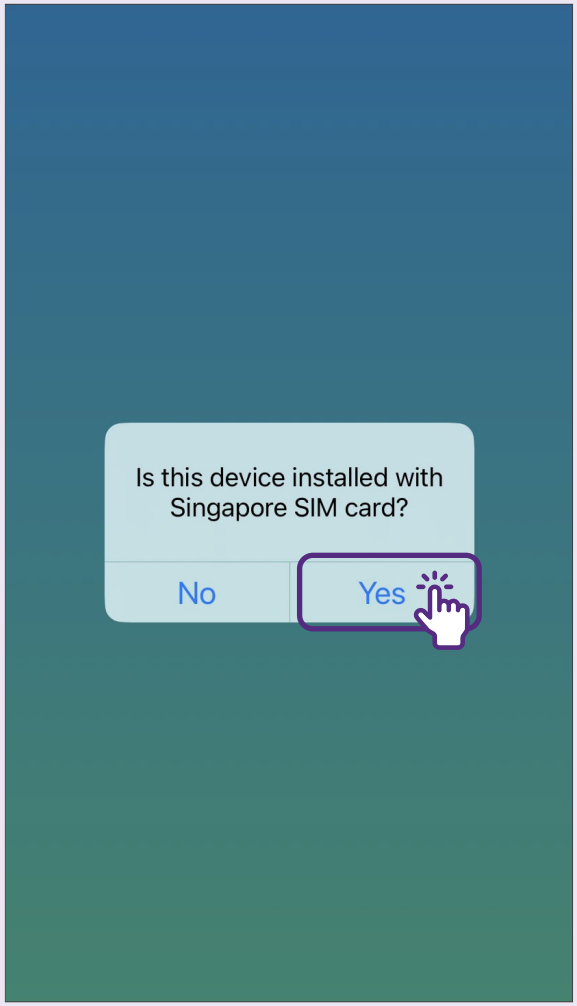
5 Proceed with Device Permissions



6 Set Location Preference (Allow While Using App)

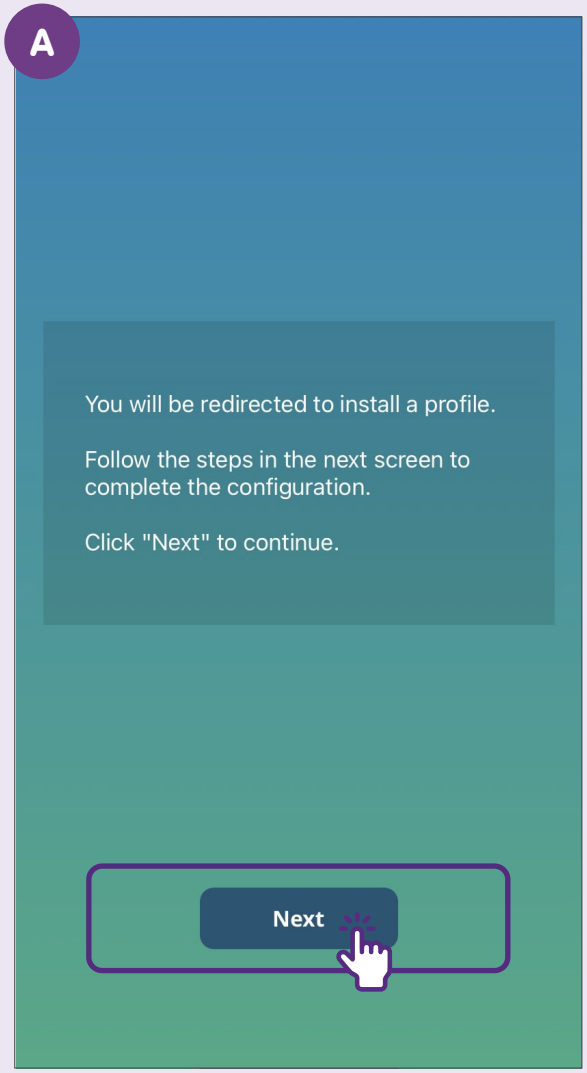


7 Select Yes for Setup SIM



8 Set up a Profile

A



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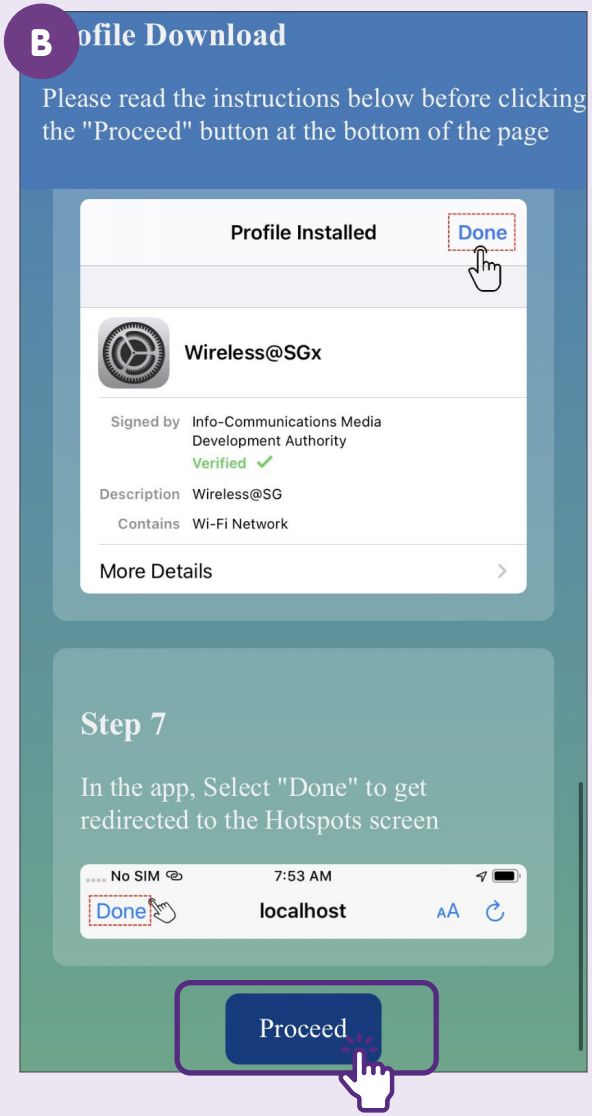

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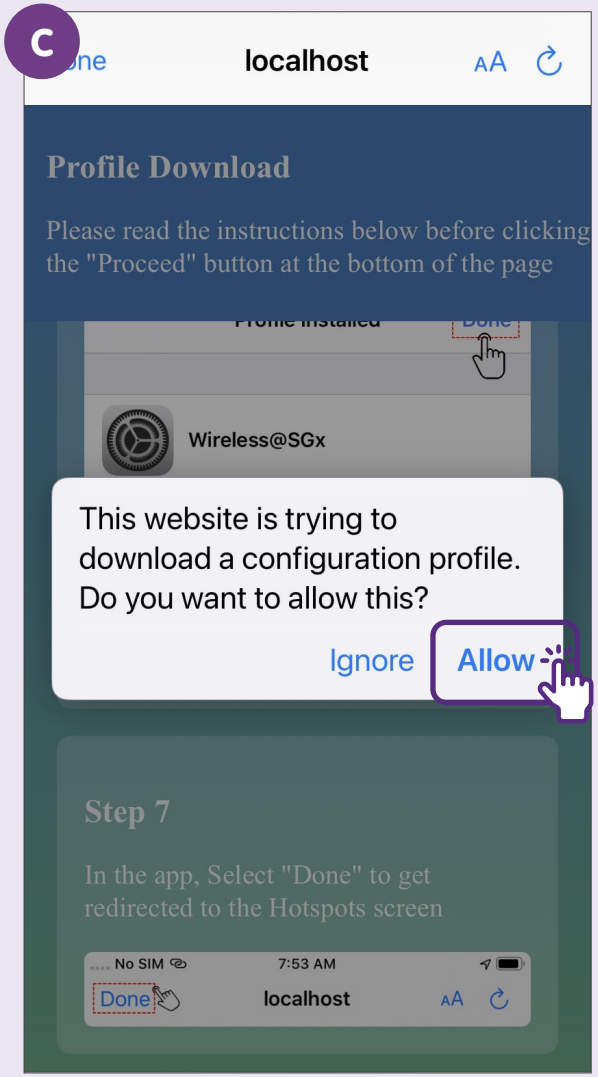
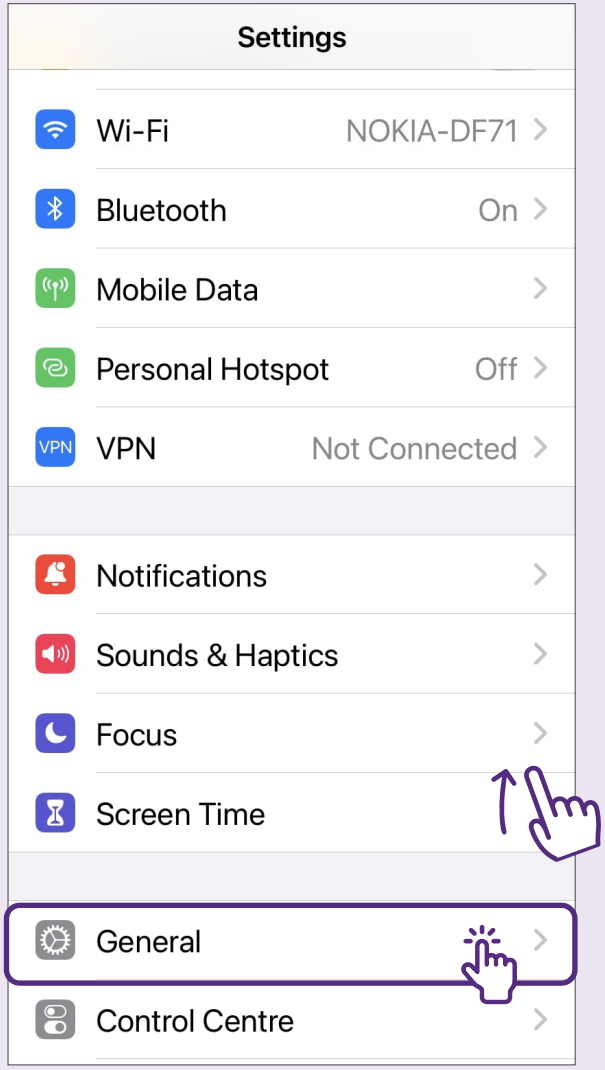
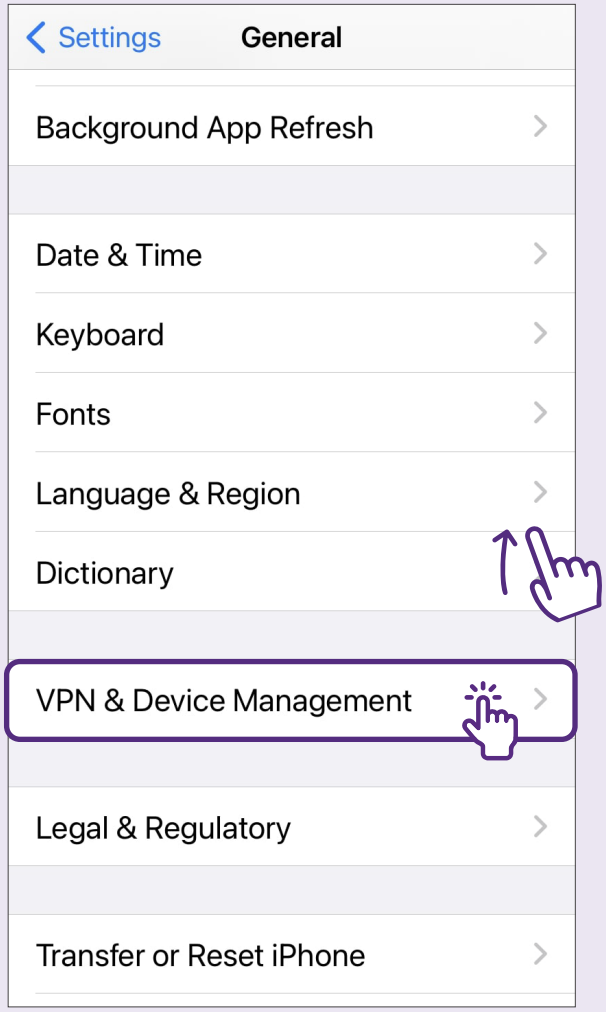


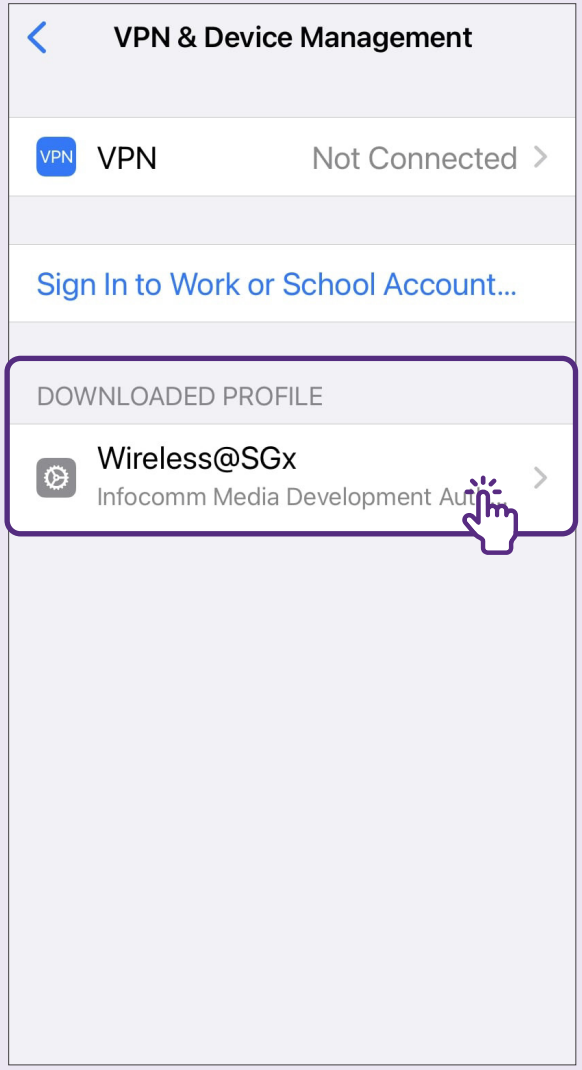
9 Select General



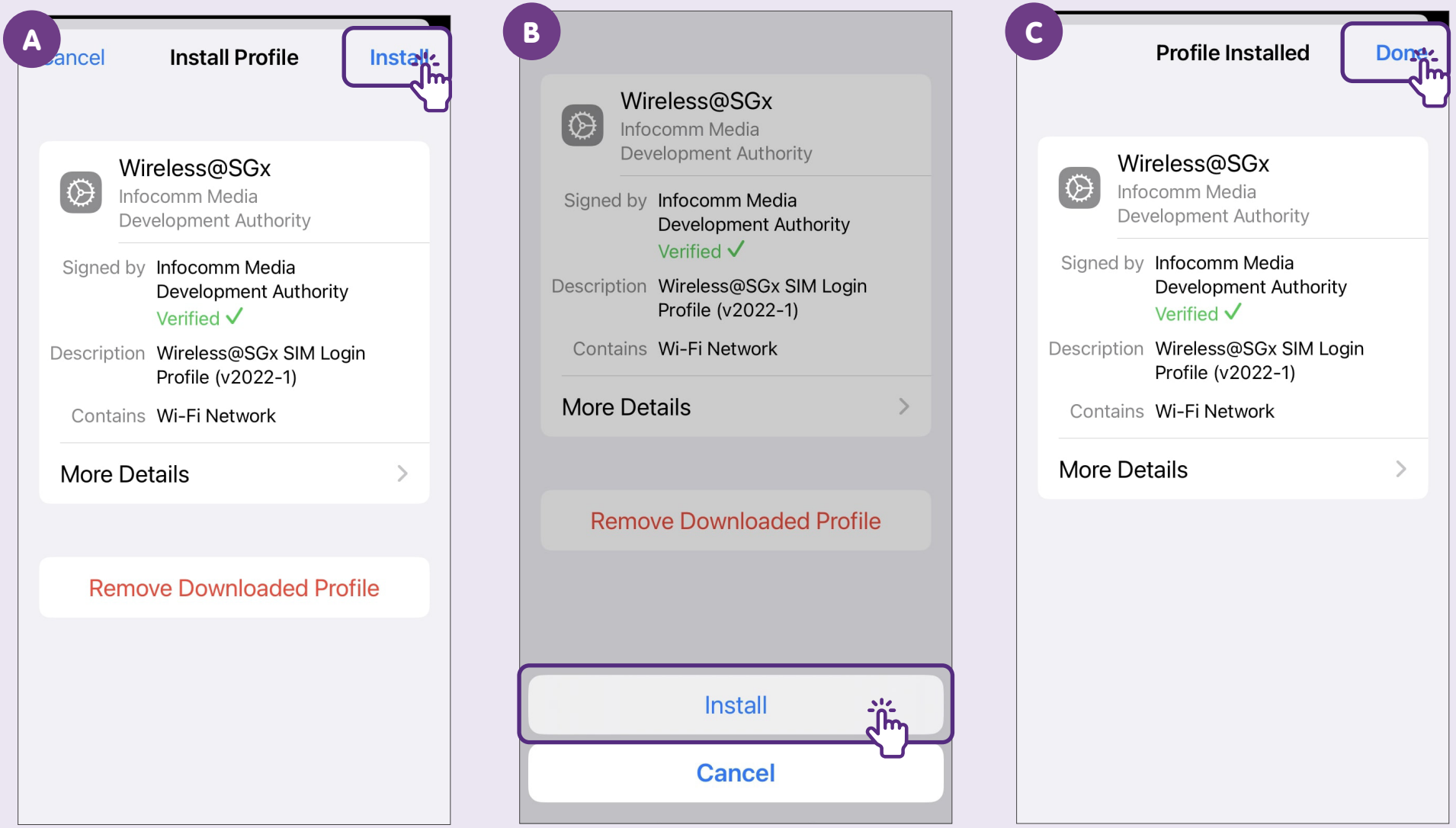
10 Select VPN & Device Management



11 Select Profile



12 Install Profile



Set-up Wireless@SGx Account without Cellular Network

1 Select Apple App Store

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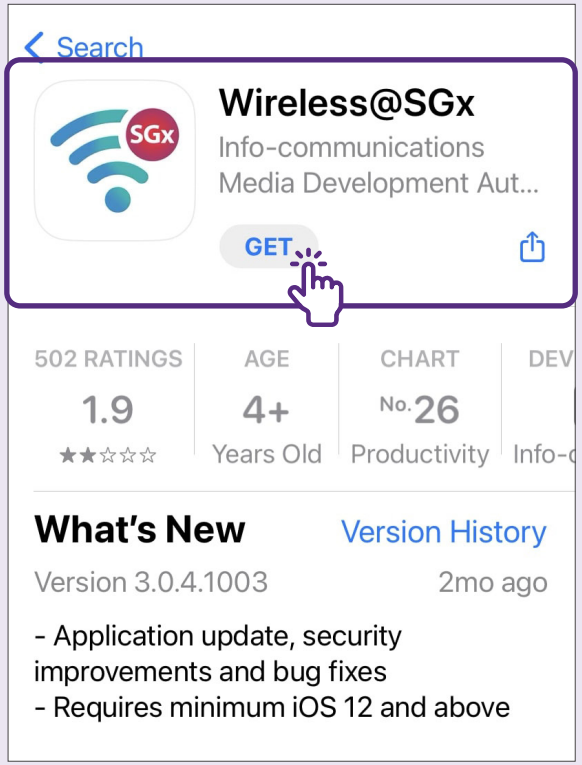
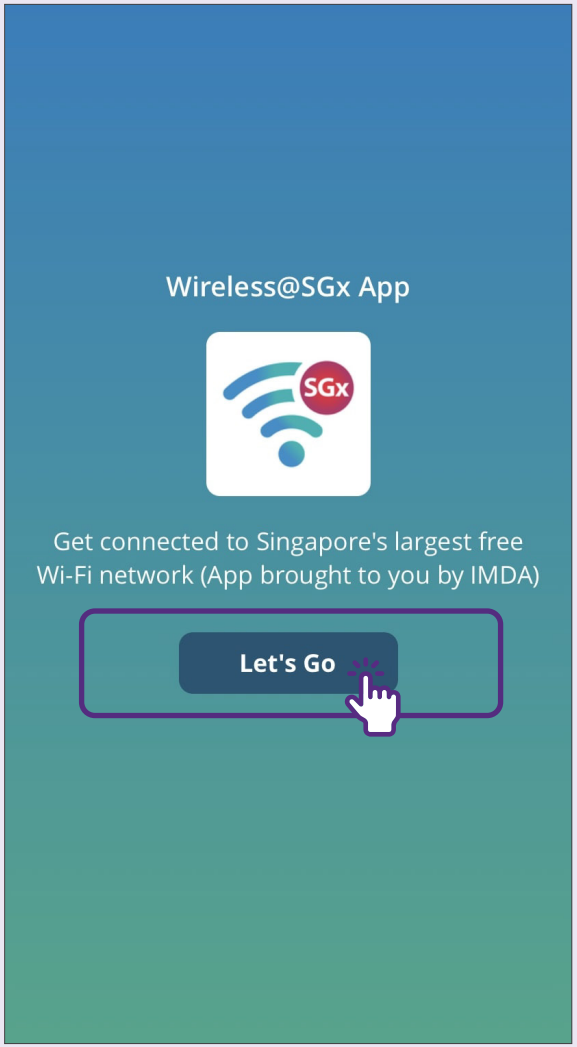
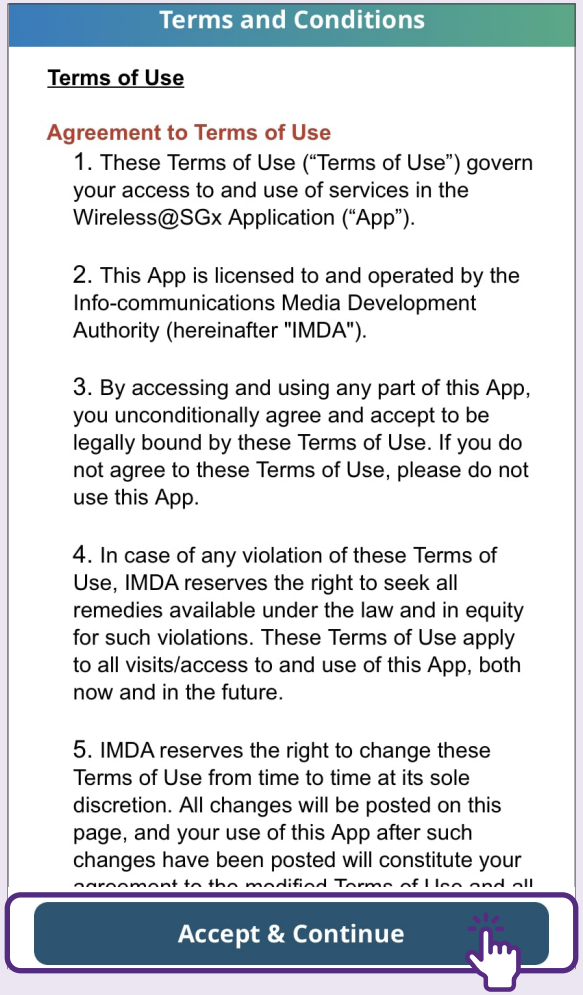


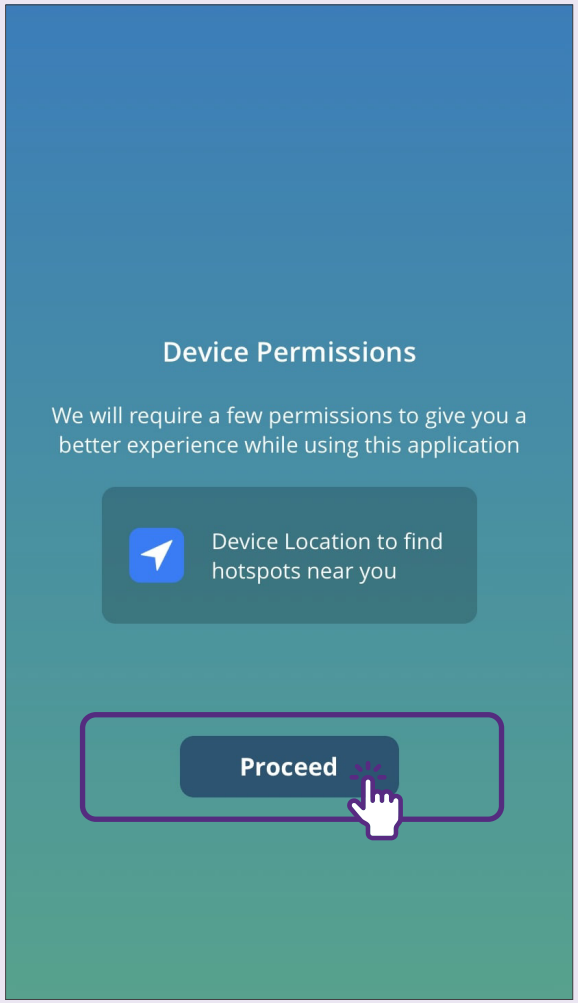
3 Set Up Wireless@SGx



4 Read the Terms and Conditions and Privacy Policy



5 Proceed with Device Permissions



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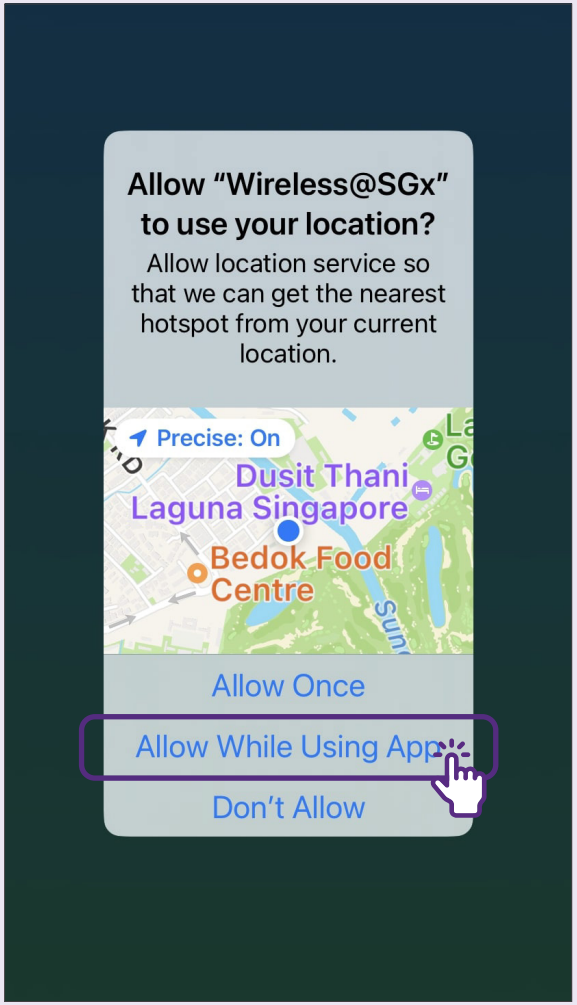
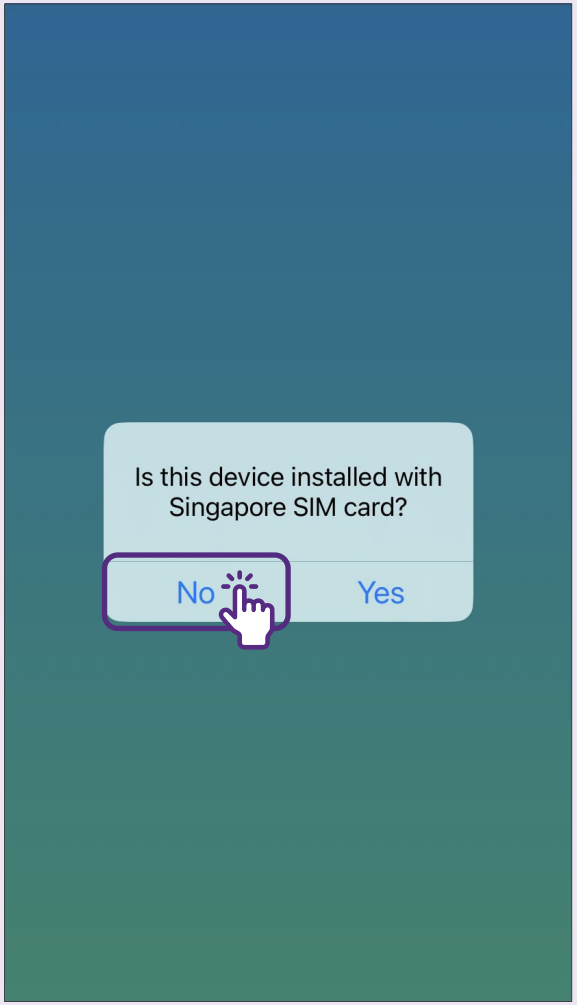
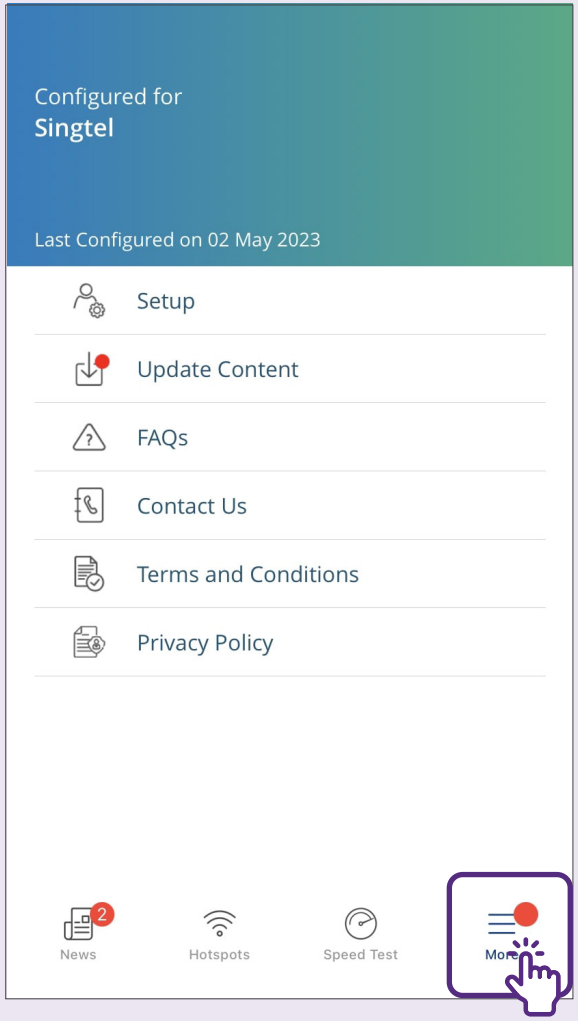


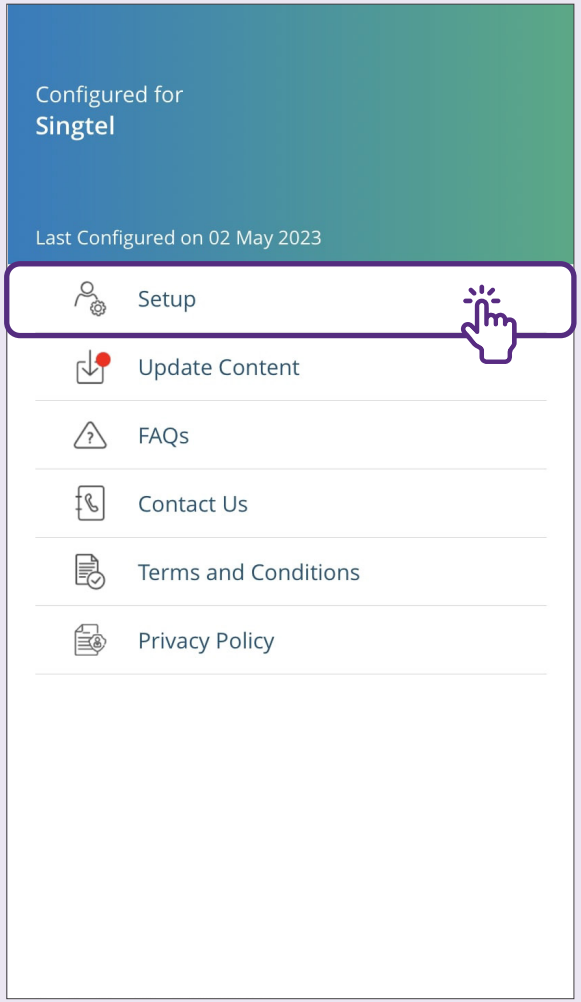
7 Select No for Setup SIM



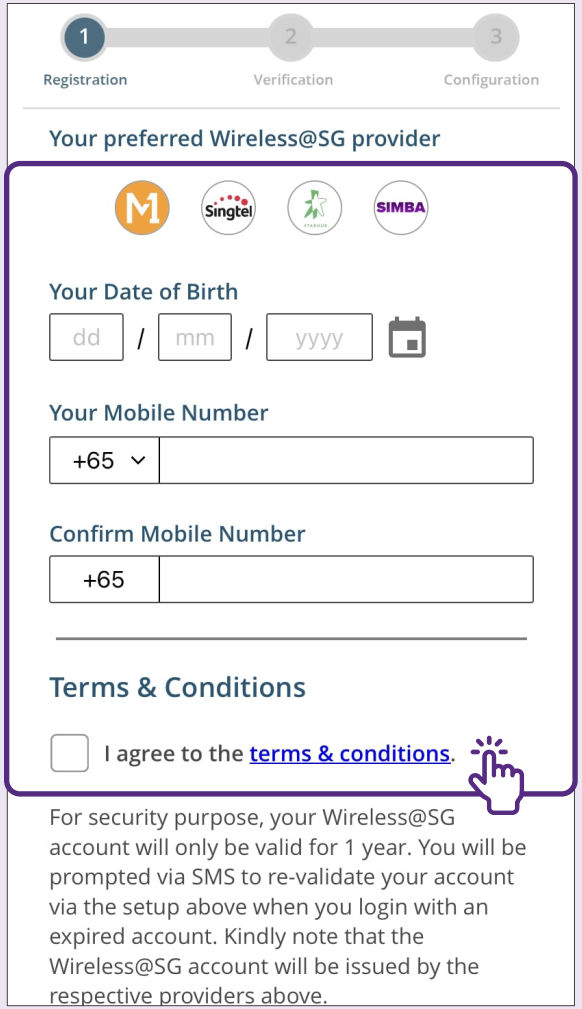
8 Tap on More



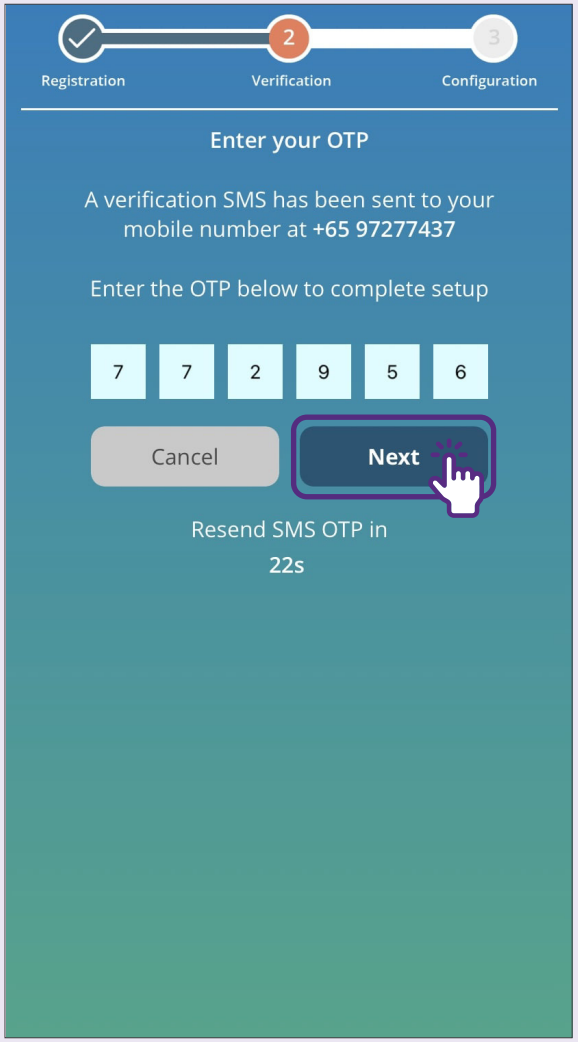
9 Tap on Setup



10 Choose Provider

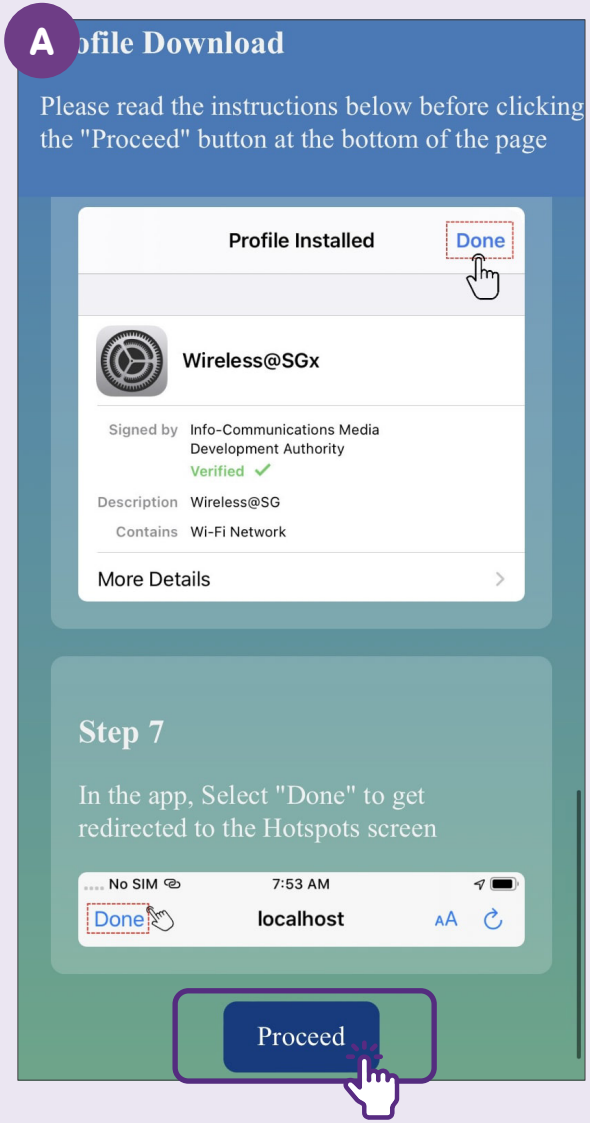


11 Enter SMS Verification



12 Download Profile

A



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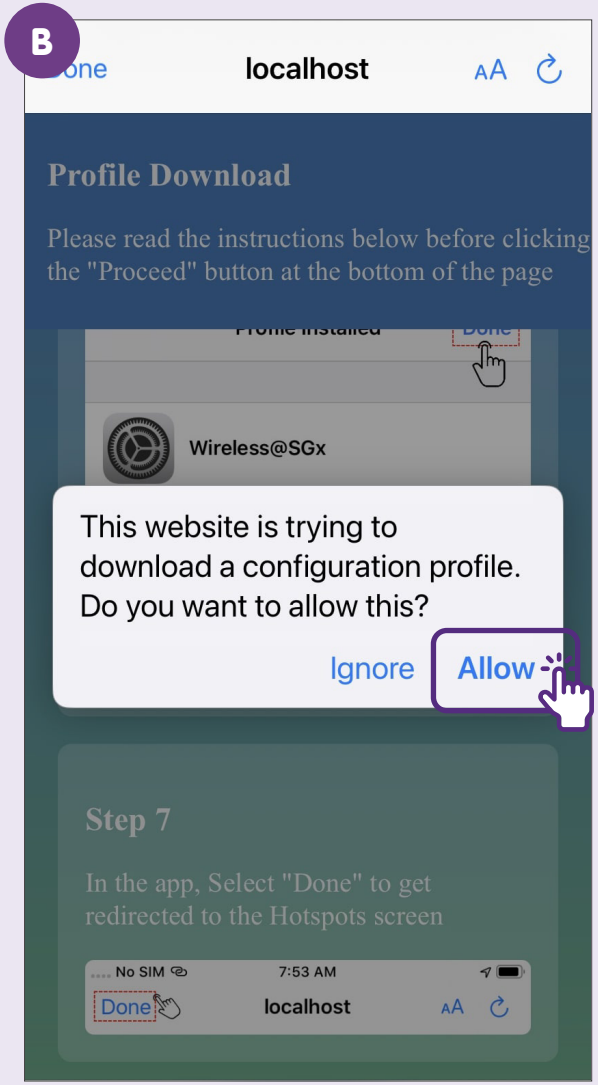
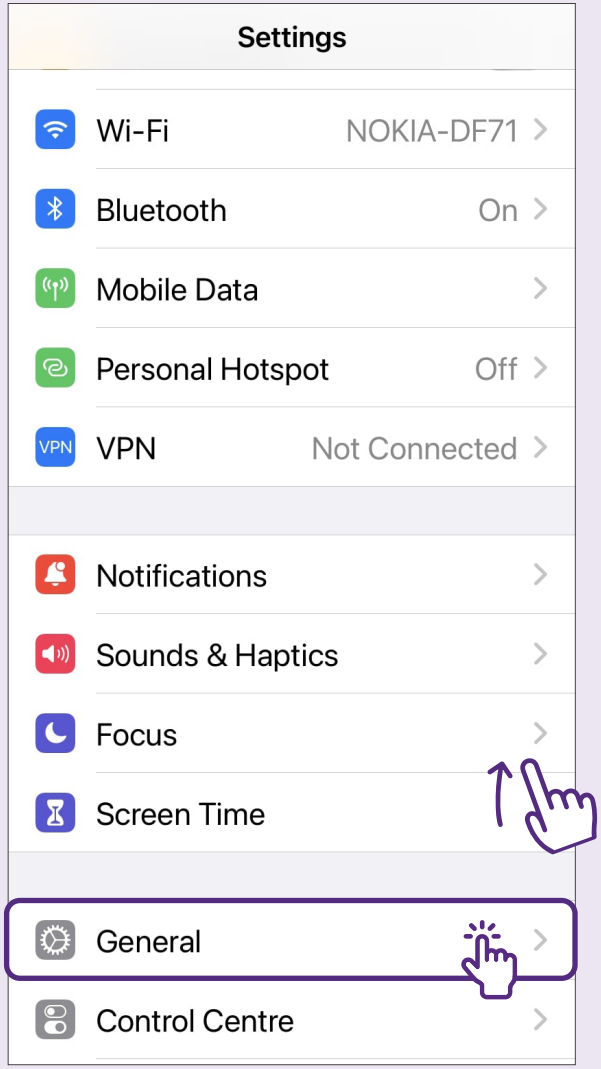
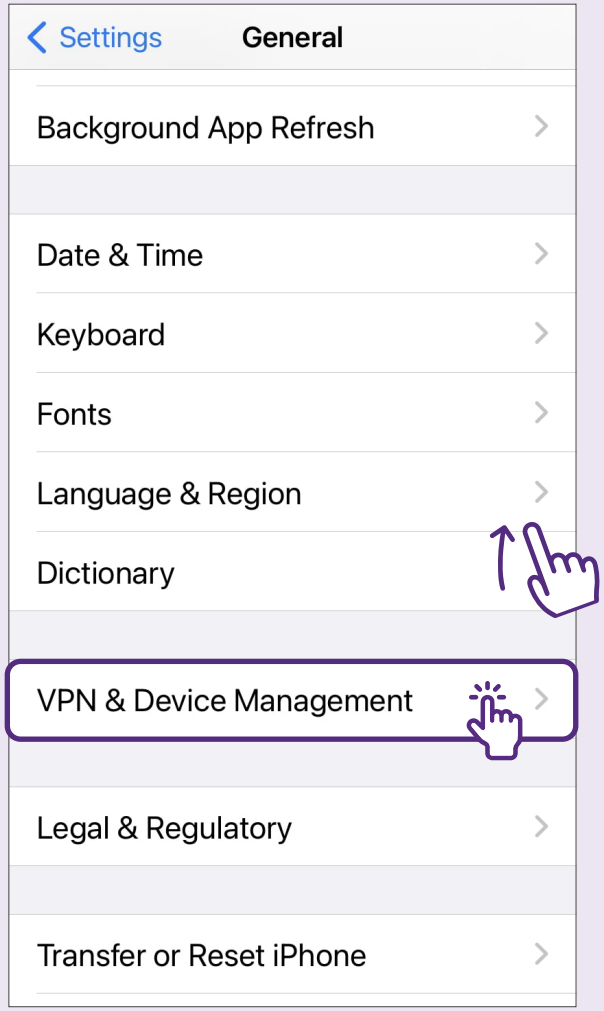


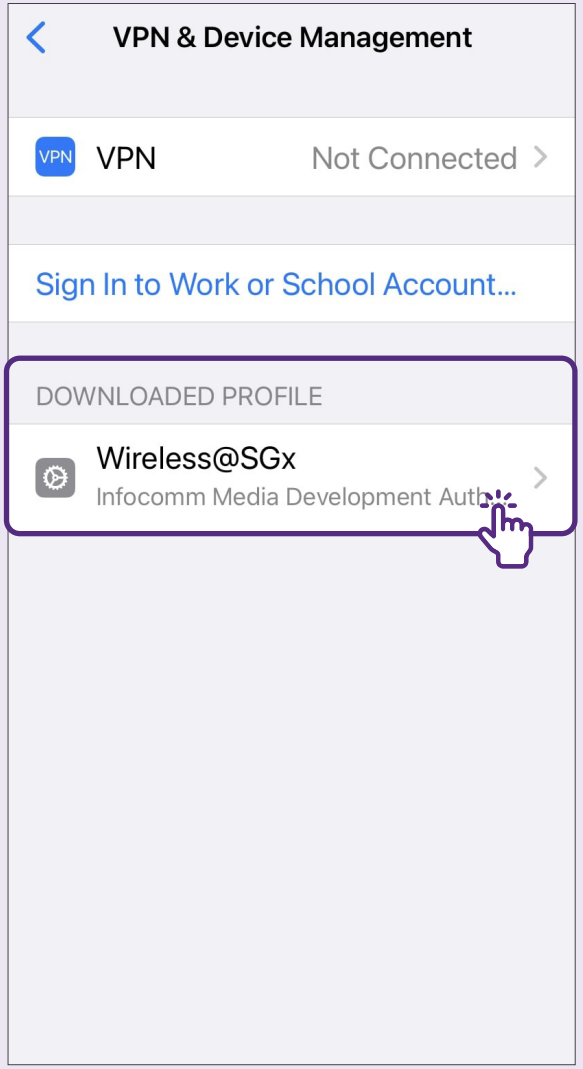
13 Tap on General



14 Select VPN & Device Management

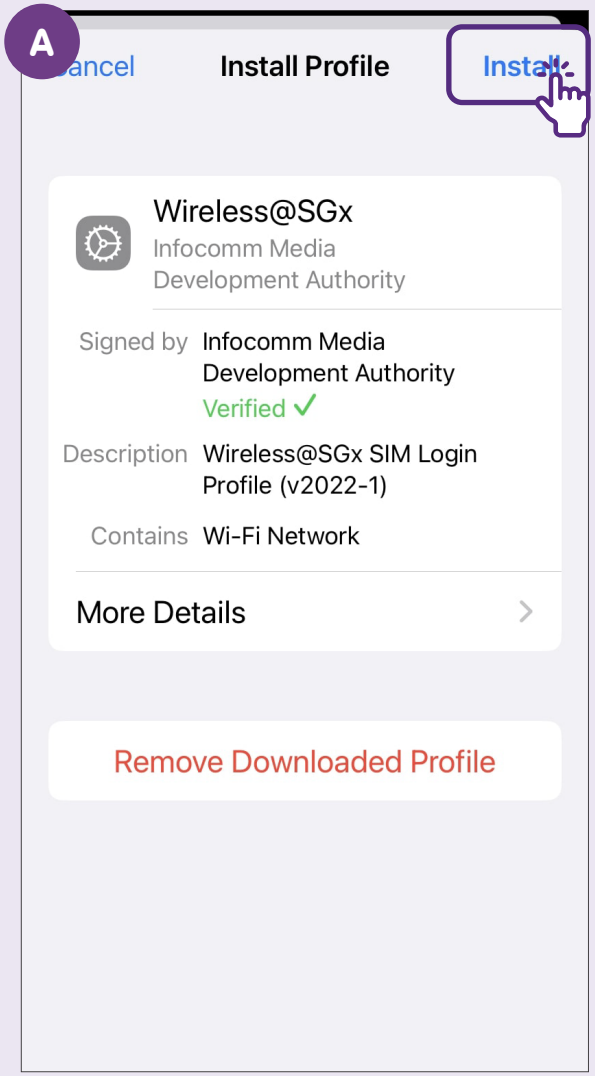


15 Select Profile



16 Install Profile

A



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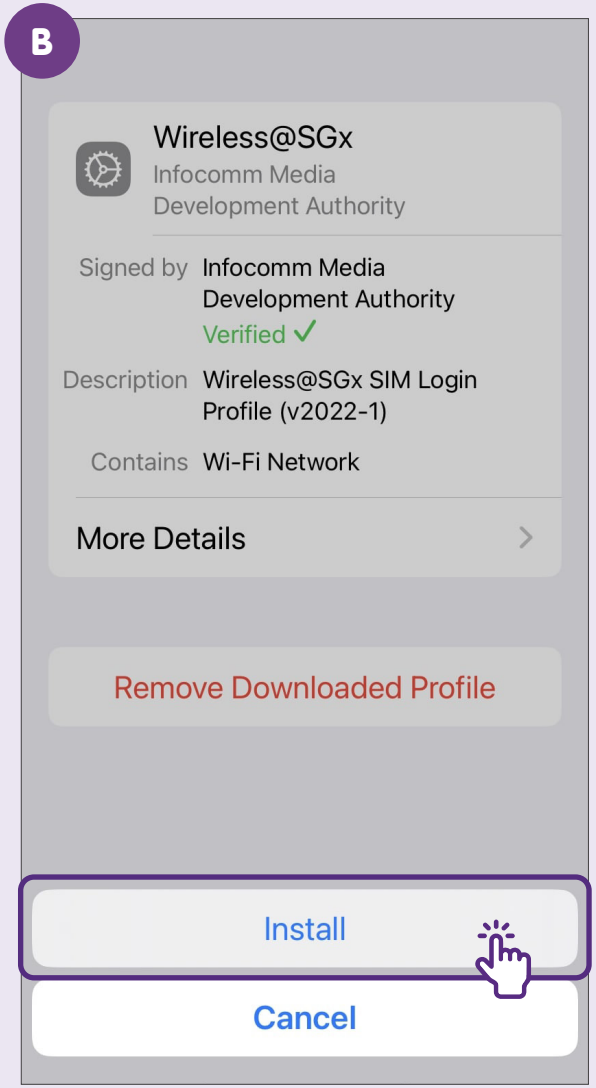

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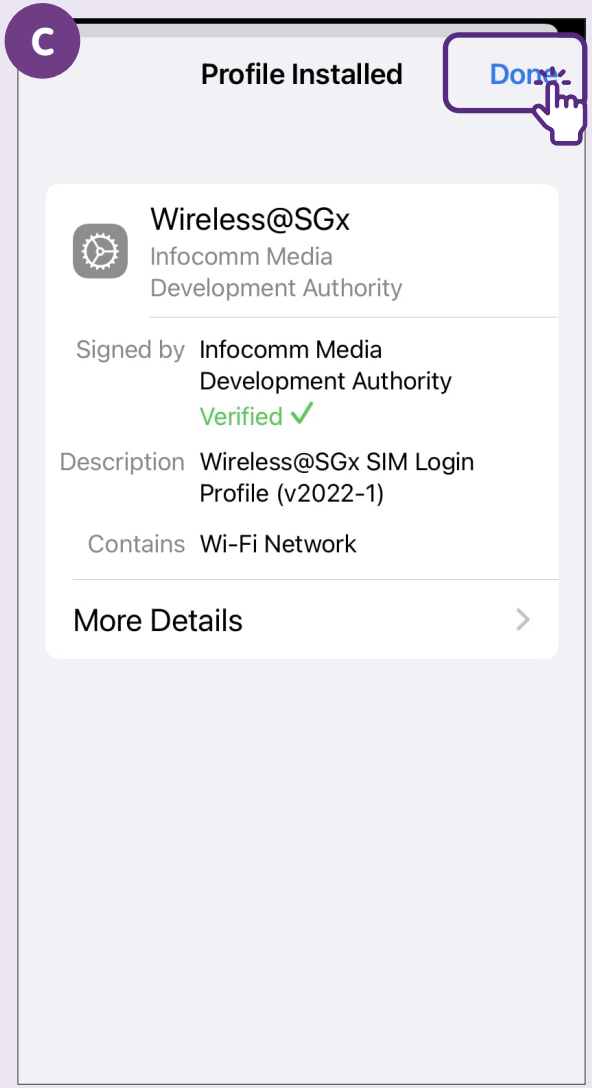

For more information and to find your nearest SG Digital community hubs:

IMDA Contact Centre

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info@imda.gov.sg

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