

Cellular Network and Wi-Fi Wireless@SGx (Apple iOS)

Scan the QR code below to watch the video on
how to connect to cellular network and Wi-Fi:



In support of:

Supported by:

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Introduction

It is meant for everyone with or without any digital experience but is interested in finding out more about essential digital skills for daily living.

The essential skills are grouped into 5 competency areas as shown in the diagram.

Learning outcome of Set up & Use Smart Devices competency:

Able to connect to the Internet.

DSL

The following guide is based on common software icons and mobile device settings. Please note that certain features may differ across different mobile devices and models.

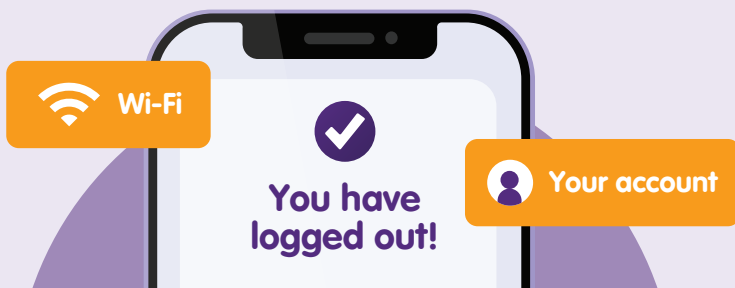
The Digital Skills for Life (DSL) Guide is a series of booklets which comprise of:

- step-by-step instructions and
 - quick tips
- to help you get online confidently and safely.



Cyber Security Tips

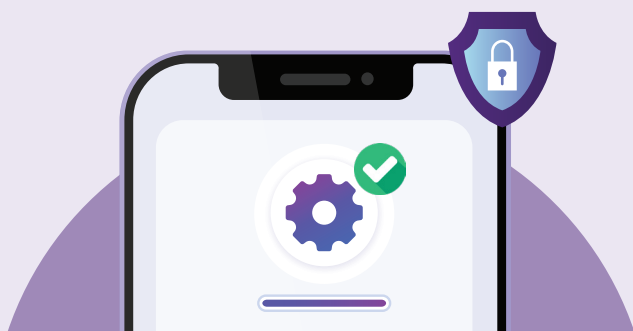
To stay safe while using Wi-Fi, please keep to the following:



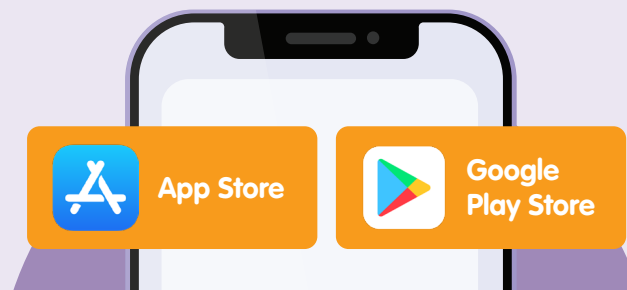
Log out of the Wi-Fi connection or accounts after use.



Beware of "free" Wi-Fi hotspots masquerading as a legitimate source.



Update all apps promptly to protect the mobile devices from known security vulnerabilities.



Download apps from official sources.

Cellular Network and their icons

1 Networks

The different networks from your telco carrier.

3G / 4G / 5G

Cellular network signal strength.



2 Connected to Wi-Fi

Mobile device is connected to the internet over Wi-Fi.



3 Status Bar Location



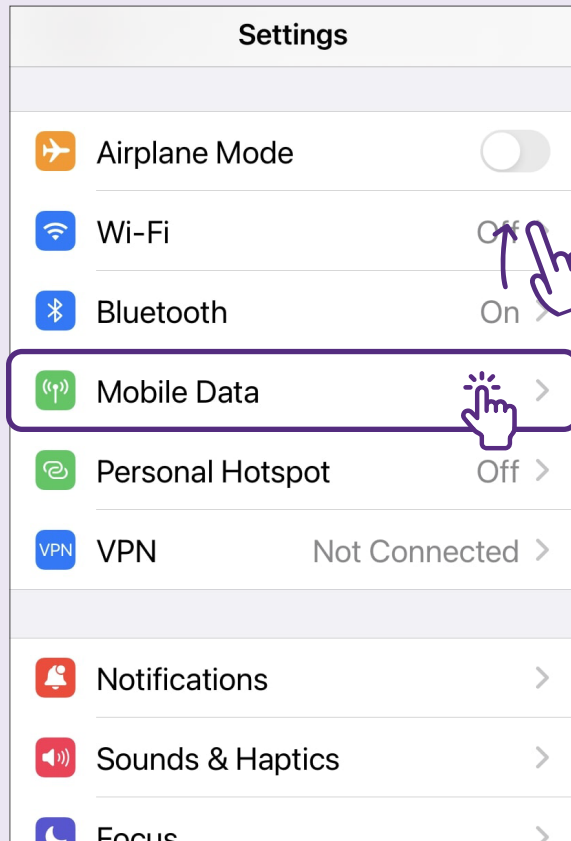
Connect to and Disconnect from a Cellular Network

1 Select Settings

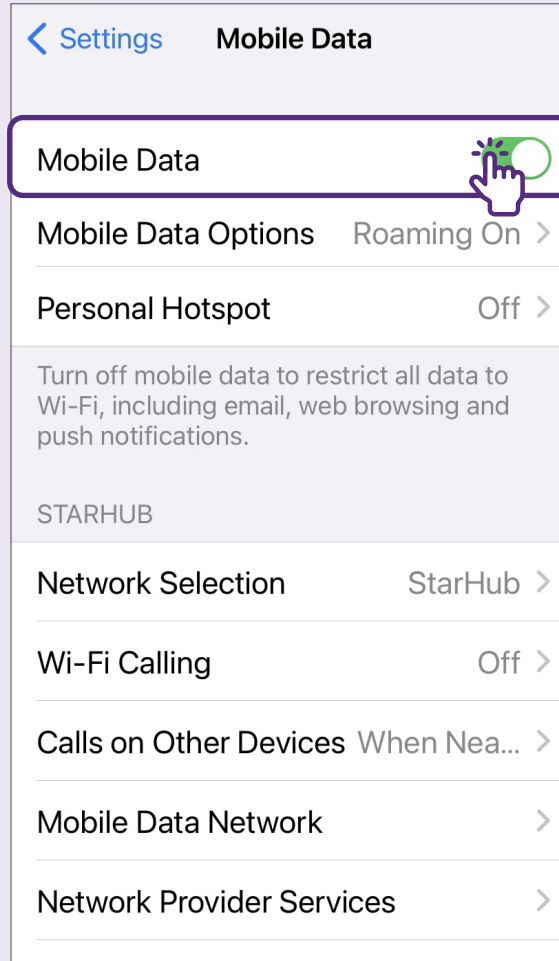


Find and tap the
"Settings" icon.

2 Select Mobile Data



3 Connect to Mobile Data



Turn on: Green

Turn off: Grey

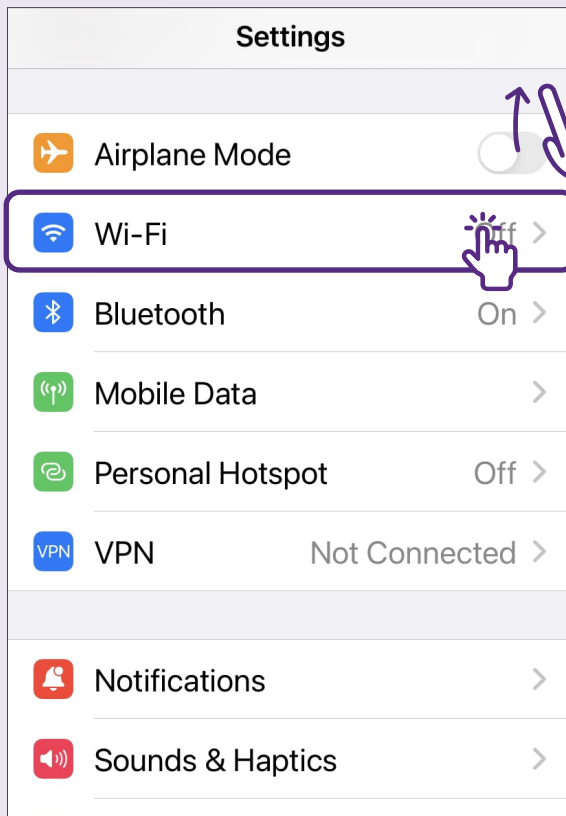
Connect to and Disconnect from a Wi-Fi

1 Select Settings

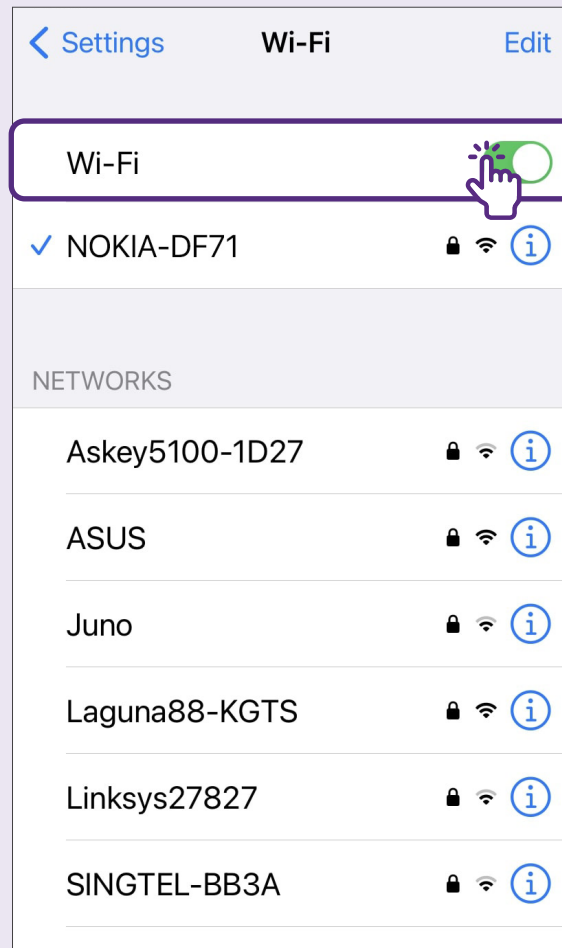


Find and tap the **"Settings"** icon.

2 Select Wi-Fi

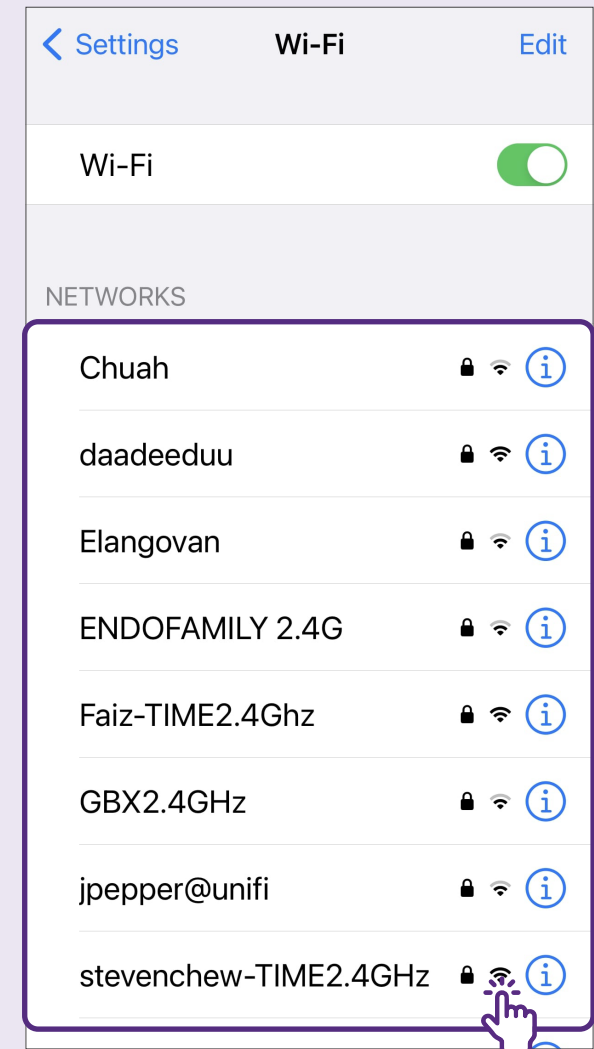


3 Connect to Wi-Fi



Turn on: Green
Turn off: Grey

4 Choose Wi-Fi Network



5 Enter Wi-Fi Password

Cancel Enter Password Join

Password

You can also access this Wi-Fi network by bringing your iPhone near any iPhone, iPad or Mac that has connected to this network and has you in its contacts.

Done

Passwords

q w e r t y u i o p
a s d f g h j k l
↑ z x c v b n m ↵
123 space go
😊 🎤

6 Join Wi-Fi Network

Cancel Enter Password Join

Password

You can also access this Wi-Fi network by bringing your iPhone near any iPhone, iPad or Mac that has connected to this network and has you in its contacts.

7 Successfully Connected to Wi-Fi

< Settings Wi-Fi Edit

Wi-Fi ☒

✓ stevenchew-TIME5GHz 🔒 📶 ⓘ

MY NETWORKS

stevenchew-TIME2.4GHz 🔒 📶 ⓘ

OTHER NETWORKS

B13A17 🔒 📶 ⓘ
daadeeduu 🔒 📶 ⓘ
Elangovan 🔒 📶 ⓘ
Faiz-TIME2.4Ghz 🔒 📶 ⓘ
GRX2.4GHz 🔒 📶 ⓘ

Set-up Wireless@SGx Account with Cellular Network


1 Select Apple App Store



Find and tap "Apple App Store" on your mobile device.

2 Search and Install

Search

 **Wireless@SGx**
Info-communications
Media Development Aut...

GET

502 RATINGS 1.9 ★★☆☆☆ AGE 4+ Years Old CHART No. 26 Productivity DEV Info-c


What's New [Version History](#)

Version 3.0.4.1003 2mo ago

- Application update, security improvements and bug fixes
- Requires minimum iOS 12 and above

3 Set Up Wireless@SGx

Wireless@SGx App



Get connected to Singapore's largest free Wi-Fi network (App brought to you by IMDA)

Let's Go

4 Read the Terms and Conditions and Privacy Policy

Terms and Conditions

Terms of Use

Agreement to Terms of Use

1. These Terms of Use ("Terms of Use") govern your access to and use of services in the Wireless@SGx Application ("App").
2. This App is licensed to and operated by the Info-communications Media Development Authority (hereinafter "IMDA").
3. By accessing and using any part of this App, you unconditionally agree and accept to be legally bound by these Terms of Use. If you do not agree to these Terms of Use, please do not use this App.
4. In case of any violation of these Terms of Use, IMDA reserves the right to seek all remedies available under the law and in equity for such violations. These Terms of Use apply to all visits/access to and use of this App, both now and in the future.
5. IMDA reserves the right to change these Terms of Use from time to time at its sole discretion. All changes will be posted on this page, and your use of this App after such changes have been posted will constitute your agreement to the modified Terms of Use and all

Accept & Continue

5 Proceed with Device Permissions

Device Permissions

We will require a few permissions to give you a better experience while using this application



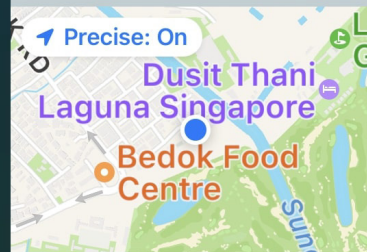
Device Location to find hotspots near you

Proceed

6 Set Location Preference (Allow While Using App)

Allow "Wireless@SGx" to use your location?

Allow location service so that we can get the nearest hotspot from your current location.



Allow Once

Allow While Using App

Don't Allow

7 Select Yes for Setup SIM

Is this device installed with Singapore SIM card?

No

Yes

8 Set up a Profile

A

You will be redirected to install a profile.

Follow the steps in the next screen to complete the configuration.

Click "Next" to continue.

Next

B Profile Download

Please read the instructions below before clicking the "Proceed" button at the bottom of the page

Profile Installed

Done



Wireless@SGx

Signed by Info-Communications Media
Development Authority
Verified ✓

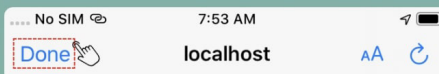
Description Wireless@SG

Contains Wi-Fi Network

More Details

Step 7

In the app, Select "Done" to get redirected to the Hotspots screen



Proceed

C

localhost

AA ↺

Profile Download

Please read the instructions below before clicking the "Proceed" button at the bottom of the page



Wireless@SGx

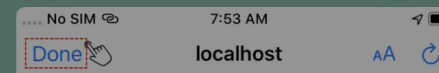
This website is trying to download a configuration profile. Do you want to allow this?

Ignore

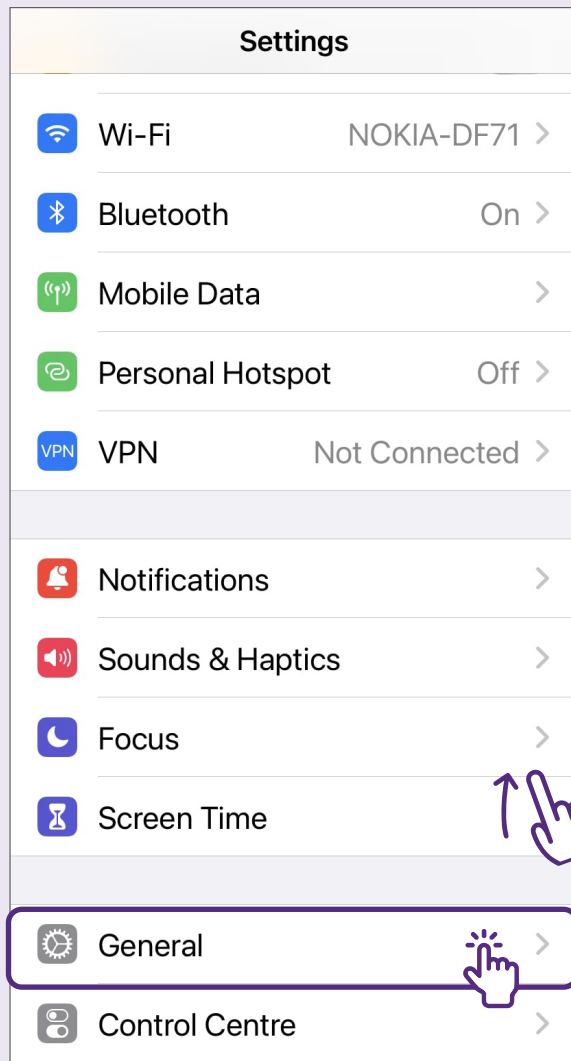
Allow

Step 7

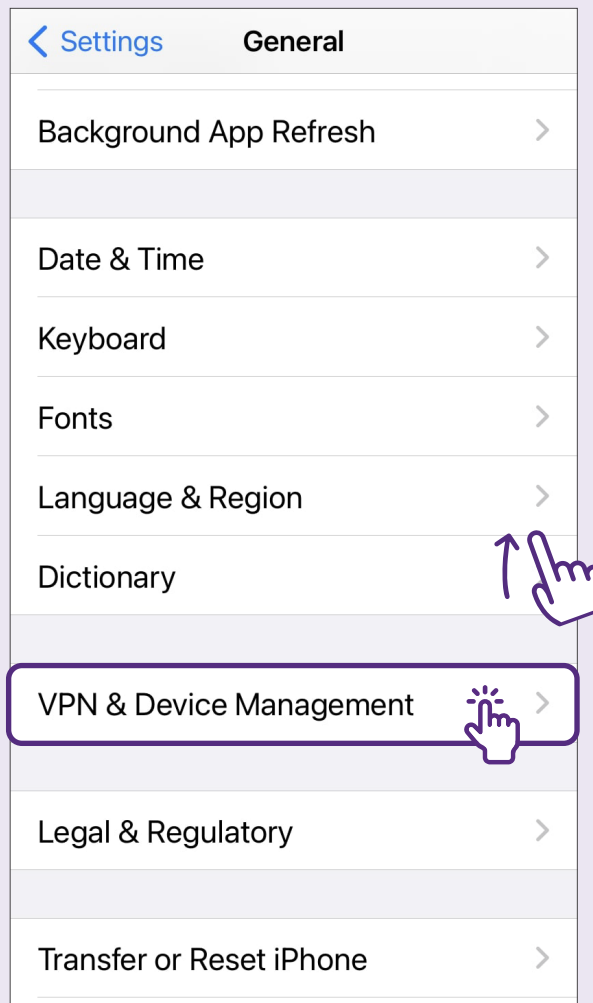
In the app, Select "Done" to get redirected to the Hotspots screen



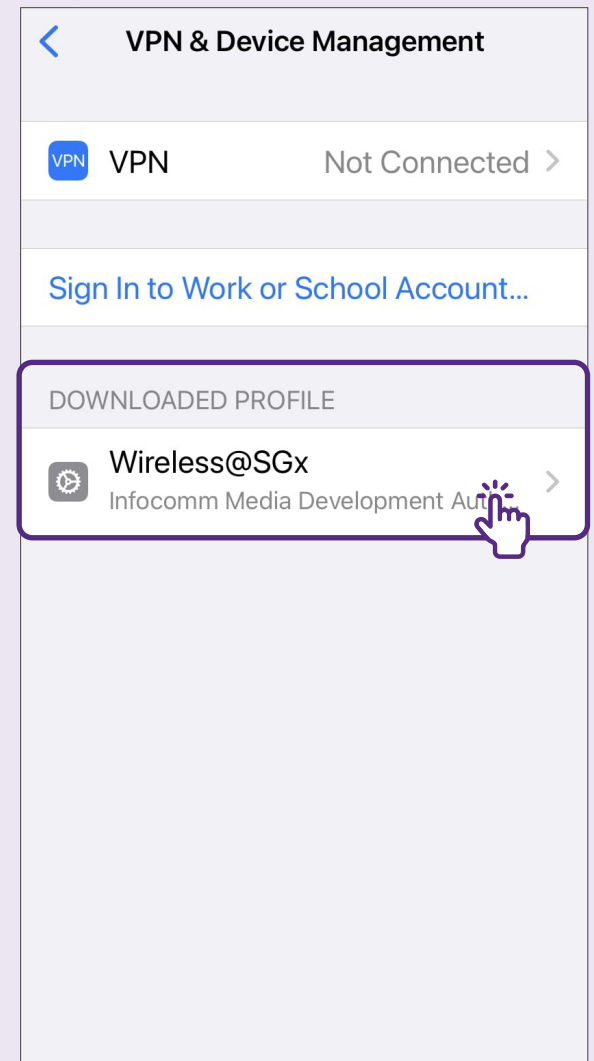
9 Select General



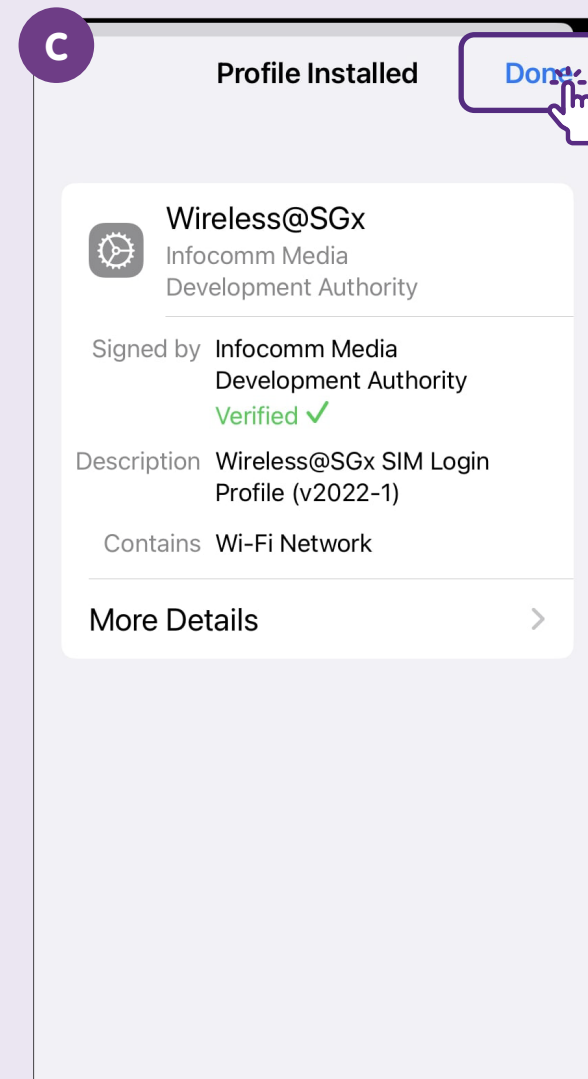
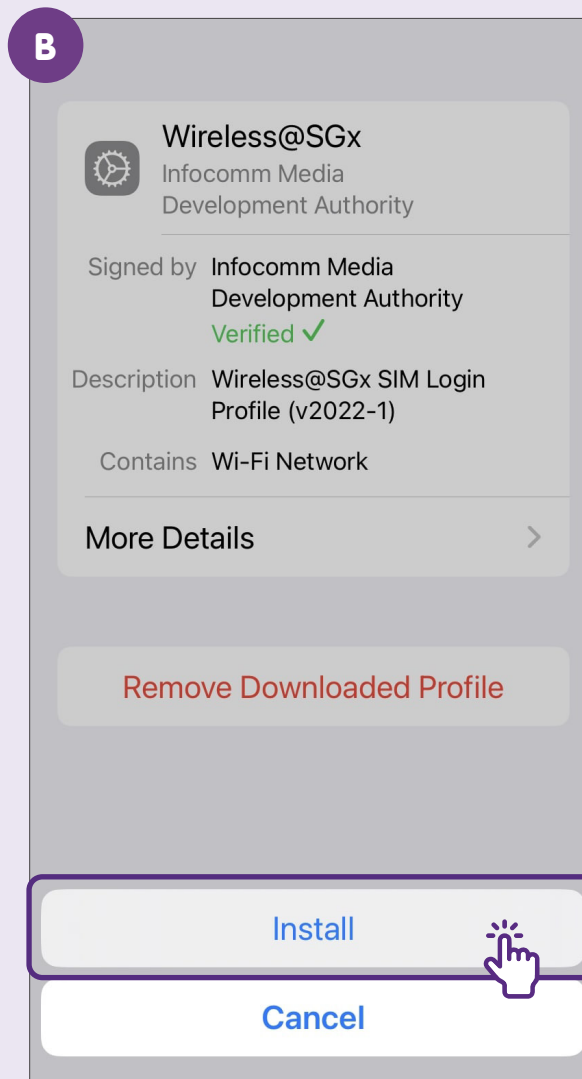
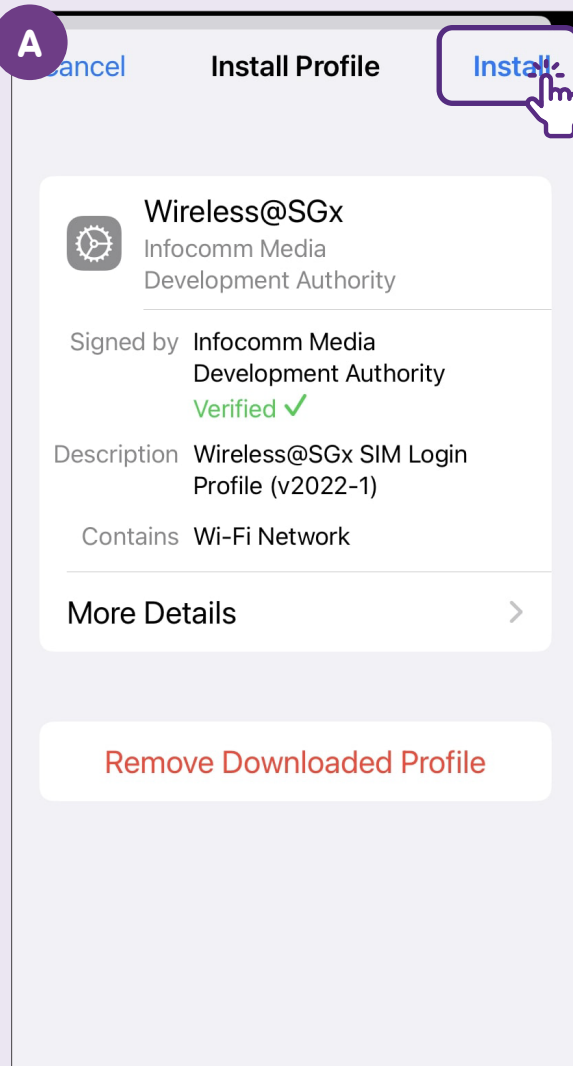
10 Select VPN & Device Management



11 Select Profile



12 Install Profile



Set-up Wireless@SGx Account without Cellular Network


1 Select Apple App Store



Find and tap "Apple App Store" on your mobile device.

2 Search and Install

< Search



Wireless@SGx
Info-communications
Media Development Aut...

GET

502 RATINGS 1.9 ★★☆☆☆
AGE 4+ Years Old
CHART No. 26 Productivity
DEV Info-c

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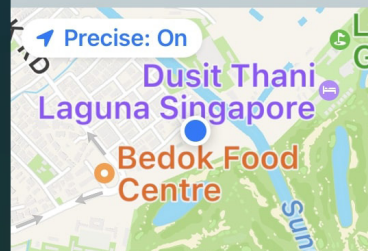
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Allow location service so that we can get the nearest hotspot from your current location.



Allow Once

Allow While Using App

Don't Allow

7 Select No for Setup SIM

Is this device installed with Singapore SIM card?

No

Yes

8 Tap on More

Configured for Singtel

Last Configured on 02 May 2023

- Setup
- Update Content
- FAQs
- Contact Us
- Terms and Conditions
- Privacy Policy

News Hotspots Speed Test More

9 Tap on Setup

Configured for Singtel

Last Configured on 02 May 2023

- Setup
- Update Content
- FAQs
- Contact Us
- Terms and Conditions
- Privacy Policy

10 Choose Provider

1 2 3
Registration Verification Configuration

Your preferred Wireless@SG provider

M Singtel SIMBA

Your Date of Birth

dd / mm / yyyy

Your Mobile Number

+65

Confirm Mobile Number

+65

Terms & Conditions

☐ I agree to the [terms & conditions](#).

For security purpose, your Wireless@SG account will only be valid for 1 year. You will be prompted via SMS to re-validate your account via the setup above when you login with an expired account. Kindly note that the Wireless@SG account will be issued by the respective providers above.

11 Enter SMS Verification

Registration Verification Configuration

Enter your OTP

A verification SMS has been sent to your mobile number at +65 97277437

Enter the OTP below to complete setup

7 7 2 9 5 6

Cancel Next

Resend SMS OTP in 22s

12 Download Profile

A Profile Download

Please read the instructions below before clicking the "Proceed" button at the bottom of the page

Profile Installed Done

Wireless@SGx

Signed by Info-Communications Media Development Authority
Verified ✓

Description Wireless@SG
Contains Wi-Fi Network

More Details >

Step 7

In the app, Select "Done" to get redirected to the Hotspots screen

No SIM 7:53 AM localhost

Done

Proceed

B

localhost

Profile Download

Please read the instructions below before clicking the "Proceed" button at the bottom of the page

Profile Installed Done

Wireless@SGx

Signed by Info-Communications Media Development Authority
Verified ✓

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Contains Wi-Fi Network

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In the app, Select "Done" to get redirected to the Hotspots screen

No SIM 7:53 AM localhost

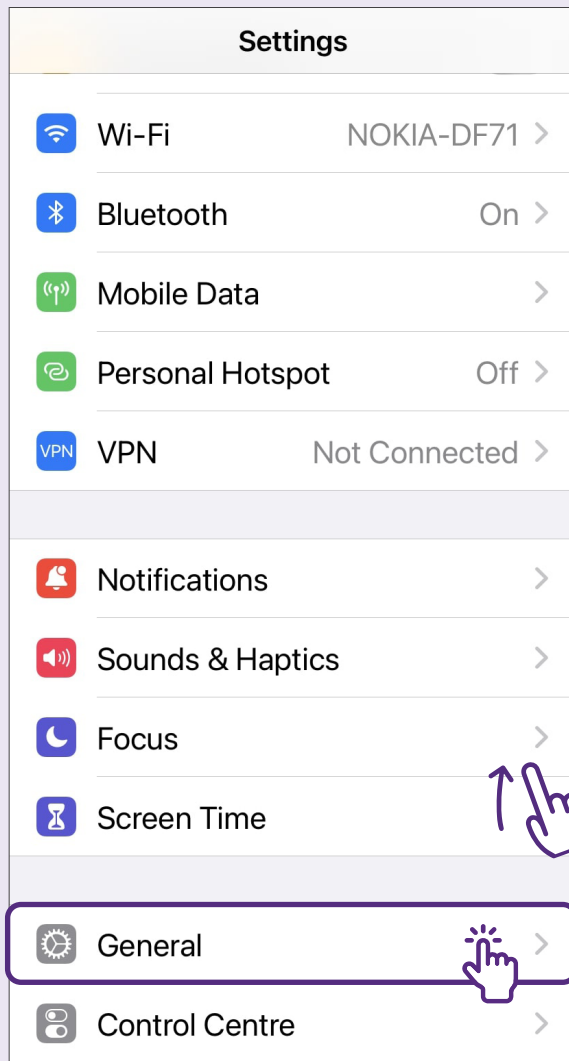
Done

Proceed

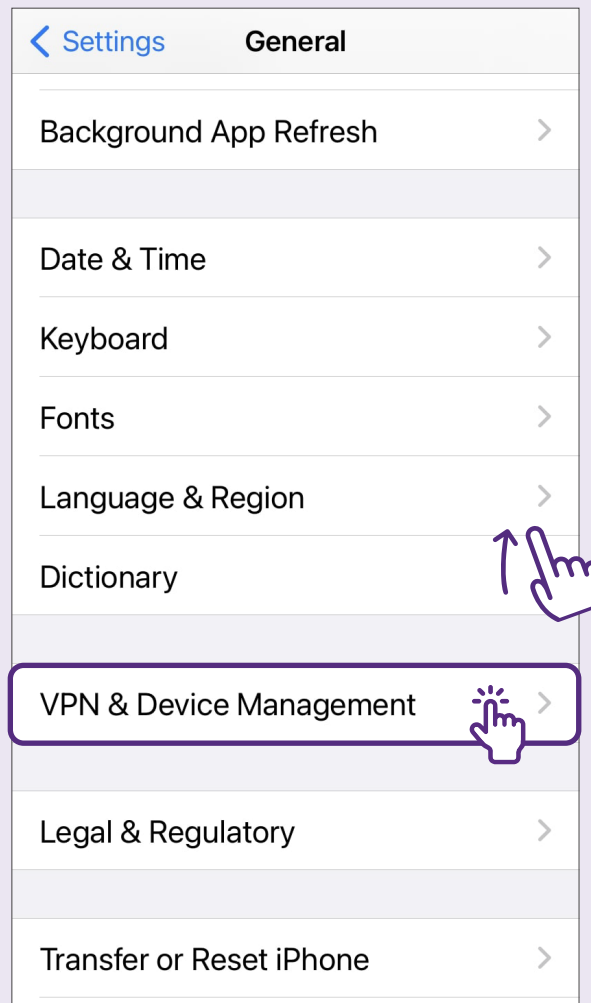
This website is trying to download a configuration profile. Do you want to allow this?

Ignore Allow

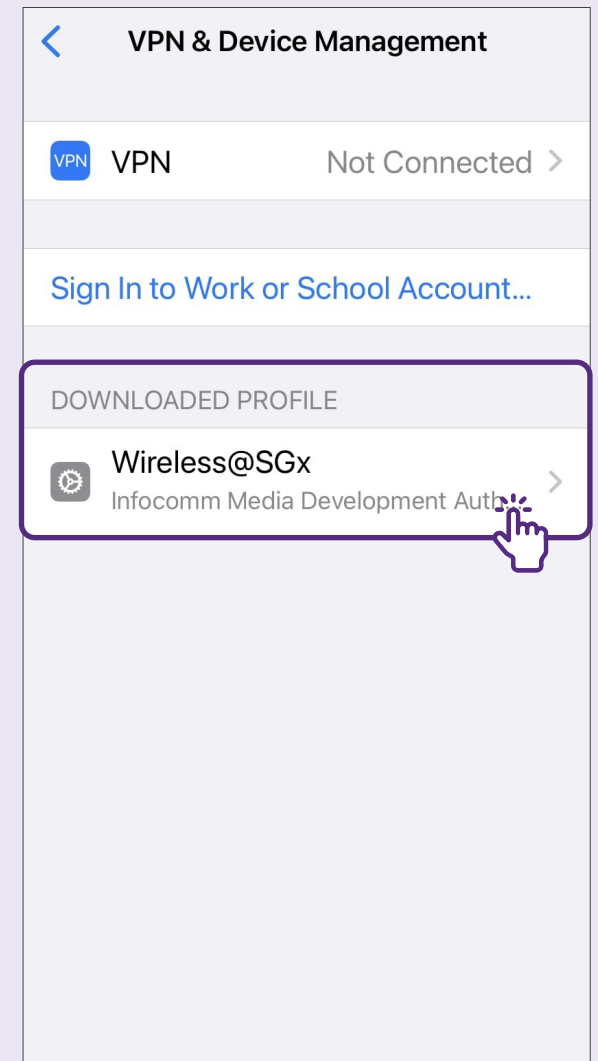
13 Tap on General



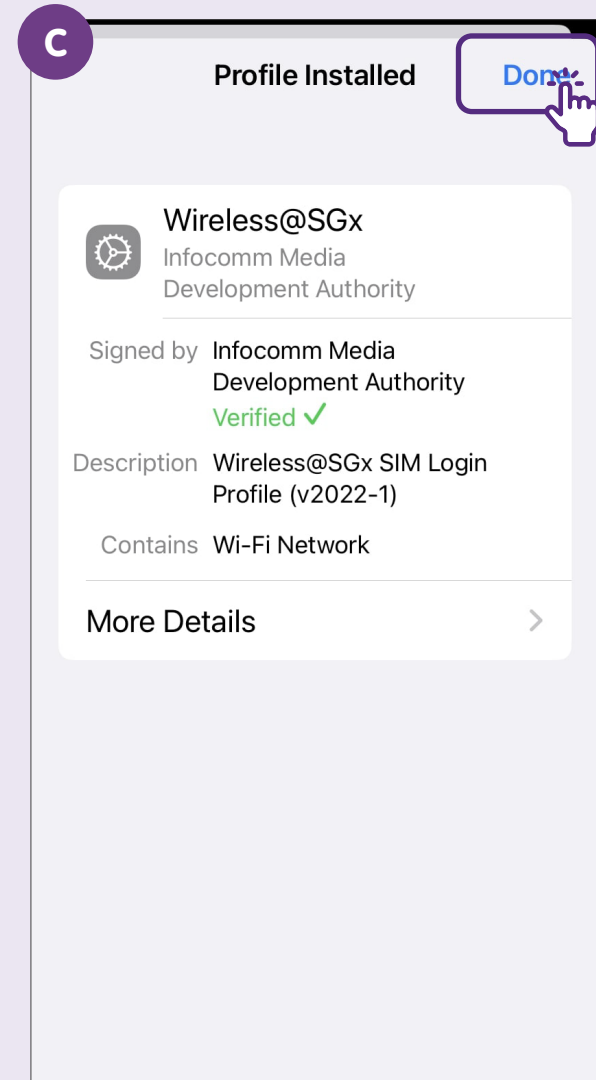
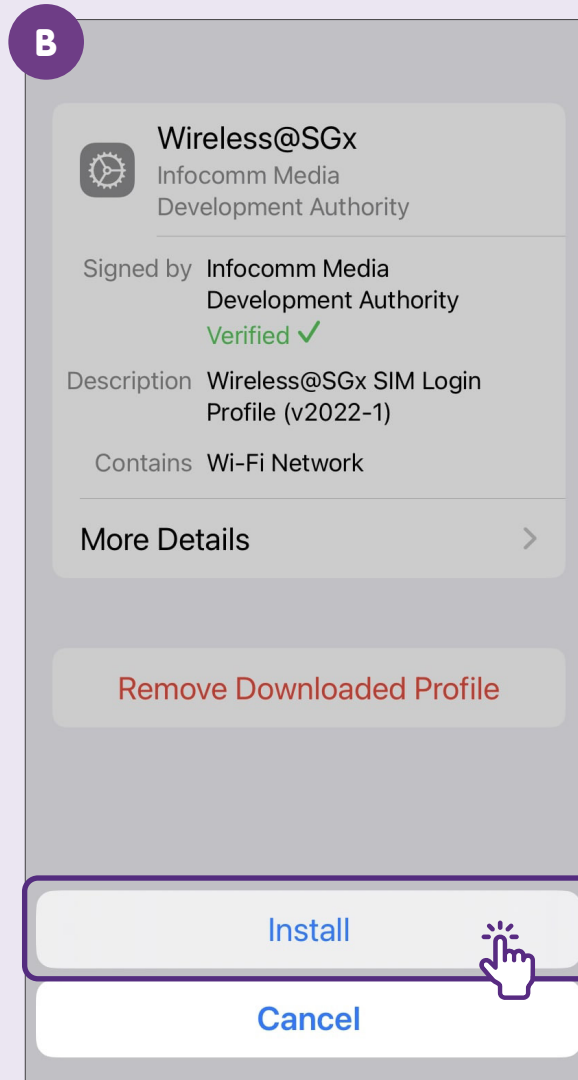
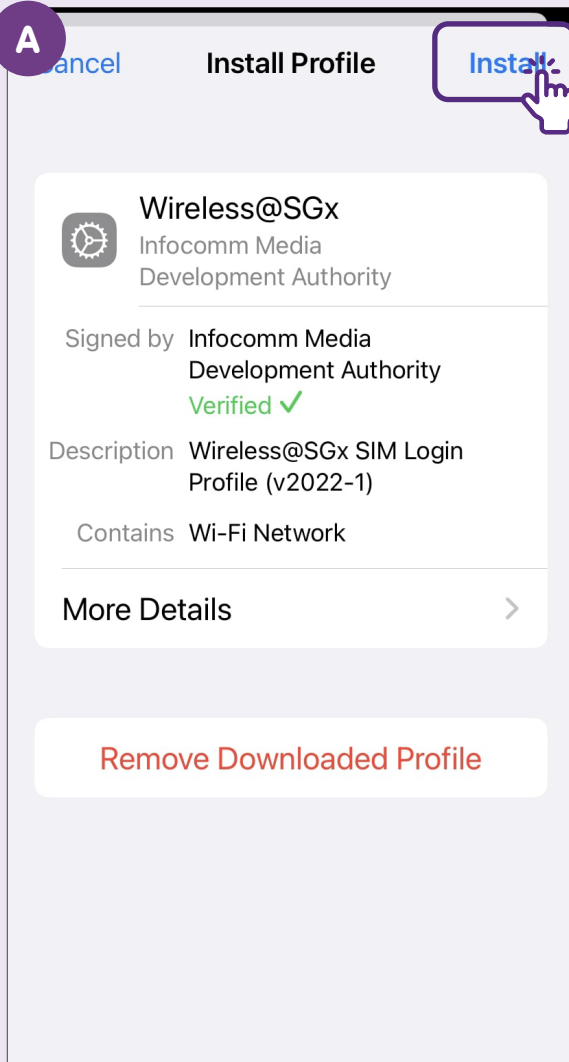
14 Select VPN & Device Management



15 Select Profile



16 Install Profile



**For more information and
to find your nearest SG
Digital community hubs:**

IMDA Contact Centre

+65 6377 3800
info@imda.gov.sg

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